

CINCINNATI BELL TELEPHONE COMPANY LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 7 - Nonresidence Local Service Bundles

A. TERMS AND CONDITIONS

Nonresidence Local Service Bundles provide a flat rate line (as described in the Company's Local Service Tariff PUCO No. 1 or Section 4 of this Agreement), Centrex Lines, PRIME Advantagesm or TRUNK Advantagesm in combination with customer selected optional features. Customers may select any or all of the features in a bundle, where available. The Customer must specify which features to include in the bundle at the time the order is placed. These bundles provide unlimited use of the optional features that the Customer selects to include in the bundle.

Features associated with an individual Nonresidence Local Service Bundle are per line. Features cannot be split between lines, customers, or locations.

The Local Service Areas for Nonresidence Local Service Bundles are the same as the Local Service Areas defined in Section 4 of this Agreement. Community Connection Service charges, as described in Section 4 of this Agreement, apply to Nonresidence Local Service Bundles.

Descriptions of the Custom Calling Services included in the Nonresidence Local Service Bundles can be found in Section 5 of this Agreement. All rules, regulations and limitations specified in this Agreement and/or the Company's tariffs for the specified optional features apply to Nonresidence Local Service Bundles.

Features that are selected by a Customer to be included in the Nonresidence Local Service Bundles are not eligible for any additional discounts or credits, including any discounts and/or credits provided in any separate package pricing for Custom Calling Services. Nonresidence Local Service Bundle Customers are not eligible for special promotions that may be applicable to the individual features included in a Nonresidence Local Service Bundle unless Nonresidence Local Service Bundles are specifically noted for inclusion in the promotion.

A Customer subscribing to a Nonresidence Local Service Bundle may change features within the bundle at anytime without incurring a charge for making such change once the Nonresidence Local Service Bundle has been established. However, customers changing their telephone numbers (except for Distinctive Ringing) will be billed the nonrecurring Telephone Number Change charge as specified in the Price List of this Agreement.

An existing flat rate residence line Customer who converts to a Nonresidence Local Service Bundle will pay the nonrecurring Bundle Establishment Charge associated with the Nonresidence Local Service Bundle. The nonrecurring Access Line Establishment Charge and the Bundle Establishment Charge apply to Customers establishing Nonresidence Local Service Bundles as new service or when moving service to a different address.

All charges (such as End User Common Line, E-911 Service, taxes and other surcharges) normally associated with a flat rate line, Centrex Lines, PRIME Advantagesm or TRUNK Advantagesm will be billed in addition to the Nonresidence Local Service Bundle charges.

CINCINNATI BELL TELEPHONE COMPANY LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 7 - Nonresidence Local Service Bundles

B. BUNDLE DESCRIPTIONS

1. Access Line Bundles

a. Business Connections

Customers subscribing to Business Connections may subscribe to any or all of the following features. (Some features may not be compatible on the same line.)

1. Anonymous Call Rejection
2. Anywhere Call Forwarding
3. Call Block
4. Call Forwarding Busy Line
5. Call Forwarding Don't Answer
6. Call Forwarding Variable
7. Call Return
8. Call Transfer
9. Call Waiting/Call Waiting Deluxe
10. Caller ID
11. Calling Name
12. Calling Name and Number
13. Distinctive Ringing
14. Speed Calling 30 Number Capacity
15. Message Waiting Indicator
16. Repeat Dial
17. Speed Calling 8 Number Capacity
18. Three Way Calling
19. Voice Mail Support Package

An existing nonresidential flat rate line Customer who converts to Business Connections will pay the nonrecurring Bundle Establishment charge. The nonrecurring Access Line Establishment charge and Bundle Establishment charge apply to Customers establishing Business Connections as new service or when moving a service to a different address.

CINCINNATI BELL TELEPHONE COMPANY LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 7 - Nonresidence Local Service Bundles

B. BUNDLE DESCRIPTIONS (Continued)

1. Access Line Bundles (Continued)

b. Business Phone Pak

Customers subscribing to Business Phone Pak may subscribe to any or all of the following features. (Some features may not be compatible on the same line.)

1. Anonymous Call Rejection
2. Anywhere Call Forwarding
3. Call Forwarding Busy Line
4. Call Forwarding Don't Answer
5. Call Return
6. Call Transfer
7. Call Waiting/Call Waiting Deluxe
8. Caller ID
9. Calling Name
10. Calling Name and Number
11. Distinctive Ringing
12. Message Waiting Indicator
13. Three Way Calling
14. Voice Mail Support Package

This offering is grandfathered as of February 20, 2007. Existing Customers may retain this service at their current locations, but may not move the service to new locations.

Customers with the e-bill option will receive the telephone bill electronically over the internet and a paper bill will not be mailed to the Customer. Paper bill customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.

CINCINNATI BELL TELEPHONE COMPANY LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 7 - Nonresidence Local Service Bundles

B. BUNDLE DESCRIPTIONS (Continued)

1. Access Line Bundles (Continued)

c. Hunting Enhancement to Business Connections and Business Phone Pak

Customers subscribing to two or more Business Connections Lines and/or Business Phone Pak lines have the option to add hunting service at the rates shown in the Price List. These hunting rates apply only to Nonresidence Local Service Bundle lines and apply to every line in the hunt group. Lines that are not part of a Nonresidence Local Service Bundle will pay the standard hunting rates as described in Section 21 of the Agreement.

- . The Customer is required to pre-determine the telephone lines that are to be a part of the hunting arrangement. Hunting service will be placed on every telephone line in the hunting arrangement. This will enable the central office to search in a pre-determined sequence for an available idle line in a pre-established group of lines.

To accommodate the hunting arrangement, Call Waiting cannot be activated on the lines which have been chosen by the Customer to be part of the hunting arrangement, except for the last line. Also, the Voice Mail Support Service will not be activated on any of the telephone lines which are involved in the hunting arrangement.

Multi-line hunting and circular hunting are not available with this arrangement.

The telephone lines that are part of the hunting arrangement must be served from the same central office and furnished to the same Customer. The hunting is only available to Customers who are served by appropriately equipped central offices.

CINCINNATI BELL TELEPHONE COMPANY LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 7 - Nonresidence Local Service Bundles

B. BUNDLE DESCRIPTIONS (Continued)

2. Total Access

Total Access packages contain a variety of voice, data, and optional services. The terms and conditions that apply to the services when they are purchased individually apply to the services when they are purchased as part of a Total Access bundle unless otherwise noted in this section.

The available Total Access packages are as follows:

a. Total Access - Business Connections Bundle

Business Connections each line (includes anywhere from 3 to 24 lines)
Hunting each line

b. Total Access - Centrex Bundle

Deluxe Service Line each line (includes anywhere from 4 to 24 lines)
Hunting each line
Calling Name and Number each line

c. Total Access - PRIME Advantagesm Bundle

1 Primary Rate Facility
Two-way DID channels (includes anywhere from 13 to 23 channels)
Prime Calling Name and Number
1 Group of 20 DID

d. Total Access - TRUNK Advantagesm Bundle

1 Digital Trunk Facility
Two-way DID Channels (includes anywhere from 13 to 24 channels)
1 Group of 20 DID numbers

Total Access prices are for the bundle in total. The components of a Total Access bundle may not be split among multiple Customers or locations.

If a Customer disconnects any of the services included in a Total Access bundle the customer will continue to be responsible for the entire monthly rate of the package.

The Total Access nonrecurring charges apply when establishing one or more Total Access bundles as new service or when moving existing Total Access service to a different location.

CINCINNATI BELL TELEPHONE COMPANY LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 7 - Nonresidence Local Service Bundles

B. BUNDLE DESCRIPTIONS (Continued)

2. Total Access (Continued)

The Customer is required to pre-determine the telephone lines that are to be a part of the hunting arrangement. Hunting service will be placed on every telephone line in the hunting arrangement. Some features only work with series hunt and do not work with multi-line or circular hunt. To accommodate the provisioning of the hunting arrangement, Call Waiting Service cannot be activated on the telephone lines that have been chosen by the customer to be part of the hunting arrangement, except for the last line. The Voice Mail Support Service will not be activated on any of the telephone lines which are involved in the hunting arrangement. Other service limitations may apply to accommodate the hunting service.

The initial minimum service period for the Total Access bundles is 12 months.

C. RATES AND CHARGES

The rates and charges for Nonresidence Local Service Bundles are shown in the Price List Section of this Agreement. Rates and charges are listed separately in the Price List for Access Line Bundles - Nonresidence and Total Access.