

LOCAL SERVICES TARIFF

SECTION 5 - DIRECTORY ASSISTANCE SERVICE

A. TERMS AND CONDITIONS

A Customer may obtain directory assistance in determining telephone numbers within its local calling area by calling the directory assistance operator. The directory assistance charges apply to each call regardless of whether or not the directory assistance operator is able to furnish the requested information.

B. RATES AND CHARGES

Each call to directory assistance will be charged as follows:

\$1.99

The Customer may make one request on each directory assistance call.

A credit will be given for calls to directory assistance as follows:

- The customer experiences poor transmission or is cut-off during the call; or
- The customer is given an incorrect telephone number.

To obtain such a credit, the customer must notify the Company.