

LOCAL SERVICES TARIFF

SECTION 6 - OPERATOR ASSISTANCE

A. SERVICE DESCRIPTIONS

1. General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.
2. Busy Line Verification and Interrupt Service, provides the Customer with the following options:
 - a. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
 - b. Busy Line Verification with interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

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B. RATES AND CHARGES

1. The following charges will be applied on a per call basis:

General Assistance \$ 1.00

2. Rates for busy line verification and interrupt services, as specified below, will apply under the following circumstances, per request:

- a. The operator verifies that the line is busy with a call in progress.
- b. The operator verifies that the line is available for incoming calls.
- c. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Busy Line Verification \$3.00
Busy Line Interrupt \$5.00