

GENERAL EXCHANGE TARIFF  
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 2  
18th Revised Page 1  
Cancels 17th Revised Page 1

GENERAL REGULATIONS

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(D)

Promotional offerings rules, promotional offerings currently in effect and future promotional offerings will now be found in Section 58 of the General Exchange Tariff, PSCK NO. 3

Issued: February 13, 2001

Effective: March 15, 2001

By Eugene J. Baldrate, Vice President, Cincinnati, Ohio

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PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

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4th Revised Page 2  
Cancels 3rd Revised Page 2

GENERAL REGULATIONS

A. GENERAL

1. The general regulations of this tariff apply to all tariffs of this Company except where in conflict with a specific provision of a tariff.
2. A move to a different continuous property is charged for as new installation of service, except lapse-in-service moves as described in Section 34 of this tariff. A new initial period applies at the new location and a termination charge applies at the old location, except as provided for elsewhere in this tariff, if the move occurs prior to the expiration of the initial service period, as specified in Section 11 of this tariff. The Telephone Company has the option of moving or replacing the equipment or a combination thereof.
3. Effective January 1, 1987, in accordance with the orders of the Federal Communications Commission (FCC) in Docket 79-105, the installation and maintenance of inside wiring shall not be offered pursuant to tariff after December 31, 1986.
4. Effective July 1, 1989 all monthly charges for station lines, inside wire, that applied to inside wiring provided by the Company on a tariffed basis prior to January 1, 1984 are discontinued. (C)

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GENERAL REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain without unreasonable expense suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service. (T)  
(T)

2. Service Irregularities and Interruptions

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidable ness of errors incident to the services, and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Company and subject to the terms, conditions, and limitations herein specified. (T)  
(T)

In the event of an interruption to service which is not due to the negligence or willful act of the customer, there will be allowed a prorata adjustment of the monthly charges involved, for the service and facilities rendered useless and inoperative by reason of the interruption, during the time said interruption continues in excess of twenty-four hours from the time it is reported to the Telephone Company or detected by the Company. For the purpose of administering this regulation, every month is considered to have thirty days.

For the purpose of applying this provisions, the word "interruption" shall mean the inability to complete calls; incoming, outgoing, or both. "Interruption" does not include and no credit allowance shall be given for service difficulties such as slow dial tone, busy circuits, or other network and/or switching capacity shortages. Nor shall the credit allowance apply where service is interrupted by the negligence or willful act of the customer or the failure of facilities provided by the customer, or unlawful or improper use of the facilities or service. (T)  
(T)

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Issued: September 29, 1981

President, Cincinnati, Ohio

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the Public Service Commission of  
Kentucky in Case No. 8174 dated  
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GENERAL REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

2. Service Irregularities and Interruptions (Continued)

No credit allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the customer is responsible for providing electric power.

Credit allowance for interruptions of Message Rate or Optional Measured Service will not affect the number of local messages, message units or usage to which the customer is entitled during a given billing period.

(C)  
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(C)

The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service or facilities and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error, or defect in transmission occurs.

The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Telephone Company; and against any and all losses from damage to the customer's facilities or equipment attached or connected to facilities furnished by the Telephone Company.

3. Directory Listings

The Telephone Company does not guarantee the accuracy of listings, and will not be a party to controversies arising between customers or others as a result of listings published in its directories.

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President, Cincinnati, Ohio

Effective: September 20, 1982

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the Public Service Commission of  
Kentucky in Case No. 8510 dated  
July 27, 1982

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GENERAL REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Transmitting Messages

The Telephone Company does not undertake to transmit messages but offers the use of its facilities for communications between its customers.

5. Use of Connecting Company Lines

When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

6. Defacement of Premises

The Telephone Company is not liable for any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's equipment and associated wiring on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company.

When the customer is a tenant and requests an installation that could, in the opinion of the Telephone Company, result in damage to the property of the owner, the customer must obtain, prior to installation, a written release from the owner or his authorized agent absolving the Telephone Company of liability.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Service and Equipment

(T)

a. General

(T)

Equipment and lines furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining, or repairing the equipment and lines, or for the purpose of making collections from coin collecting devices, or upon termination of the service, for the purpose of removing such equipment, or lines.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Service and Equipment (Continued)

(T)

a. General (Continued)

(T)

Equipment furnished by the Telephone Company, shall, upon termination of service for any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof expected.

Customer-provided equipment or protective circuitry may be connected to the telecommunications network in accordance with provisions, of the Federal Communications Commission's registration program, as are now in effect or may become effective.

Material omitted from this page now appears on page 6.4.

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President, Cincinnati, Ohio

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Service and Equipment (Continued)

b. Resale and Sharing of Service for Shared Tenant Services

(T)

- (1) Use of customer Local Exchange Service (excluding Foreign Exchange Service) furnished by the Telephone Company may be resold subject to the following regulations.
  - (a) Resale of Local Exchange Service is permitted on non-residence trunk lines at the rates listed in the Exchange Rate Tariff.
  - (b) Resale of Local Exchange Service is permitted where facilities permit and within the confines of specifically identified continuous property under the control of a signal owner or within a common development with a single name identity, e.g., office parks, commercial malls, etc.
    - i. Single ownership does not preclude ownership by a corporation, joint venture, or partnership with a single name identity.
    - ii. Continuous property is property that is not intersected by property owned by another entity. Such property may be intersected by public thoroughfares, railroads, and other rights of way provided that the property segments created would be continuous in the absence of such intersections.
  - (c) A reseller of Local Exchange Service may be responsible for resale service establishment charges in addition to all other applicable recurring and nonrecurring charges. These charges will be based on an actual or reasonable estimation of the incremental costs incurred by the Telephone Company in reviewing resale applications for service.
  - (d) A 36-month minimum service period applies to resellers, with a Service Cancellation Fee applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced 1/36 per month and will be an amount equal to the exchange rates for the maximum number of lines subscribed to during the service period. A nine-month notice is required prior to termination of service by the reseller.

Material formerly appearing on this page now appears on page 6.5.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Service and Equipment

b. Resale and Sharing of Service for Shared Tenant Services (Continued)

(T)

- (l) Use of customer Local Exchange Service (excluding Foreign Exchange Service) furnished by the Telephone Company may be resold subject to the following regulations.
- (e) Temporary suspensions of service for resellers are prohibited
- (f) The Telephone Company will provide direct local Exchange Service, upon request, to any tenant in a resale system. The reseller will make direct access facilities available to the Telephone company at no charge. The Telephone Company, however, is responsible only for local exchange facilities up to and including the network interface of the reseller's premises. Responsibility and compensation for facilities beyond the network interface is a matter of negotiation between the seller and the tenant requesting Telephone Company service.
- (g) The Telephone Company will not be responsible for the manner in which the use of service or charges are allocated to others by a customer who resells service. All applicable rates and charges for such service will be billed to the customer.
- (h) Directory listing for the residential and nonresidential patrons of customers who resell Local Exchange Service will be provided at the rates for nonresidence additional listings as shown in Section 6 of this tariff.
- (i) Participation in a resale system shall be limited to occupants of a building or contiguous complex of buildings which compose a resale system.
- (j) The resale of private line services via a reseller of Local Exchange Service is prohibited.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Service and Equipment

b. Resale and Sharing of Service for Shared Tenant Services (Continued)

(T)

(1) Use of customer Local Exchange Service (excluding Foreign Exchange Service) furnished by the Telephone Company may be resold subject to the following regulations. (Continued)

(k) Private interconnection of a resale system with other systems is prohibited.

(l) A reseller of Local Exchange Service who is utilizing Customer Provided Equipment must comply with the rules and regulations concerning interconnection as specified in C.2. following.

(m) Discounts, as specified in Section 7 of this tariff, do not apply for resale situations

(n) Rules and regulations regarding the resale of Local Exchange Service do not apply where the end users of the exchange service are considered transient in nature and the service is considered incidental to the function of the organization (e.g., hotels, hospitals, etc.).

(o) Rule and regulations regarding the resale of Local Exchange Service for use with Access Lines for Customer Provided Public Telephone Service are specified in Section 16 of this tariff.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Service and Equipment

b. Resale and Sharing of Service for Shared Tenant Services (Continued)

(T)

(2) Use of Customer Premises Equipment furnished by the Telephone Company may be resold or shared subject to the following regulations.

- (a) The Telephone company will not be responsible for the manner in which the use of equipment or charges are allocated to others by a customer who resells or shares equipment will be billed to the customer.
- (b) Resale or sharing of Customer Premises Equipment is permitted provided such equipment is connected to nonresidence service. When the equipment is premises switching equipment, the transmission of intercom communications is limited to communications to, from and/or between users within a Multiline Terminating System Area.
- (c) The use of premises switching equipment may be offered by a Certificated Resale Carrier or by a Sharing Entity under a sharing agreement. A Certificated Resale Carrier may offer its patrons within a Multiline Terminating System Area this Service for a profit. A Sharing Entity's sharing arrangement for this service must be non-profit and the allocation of charges to each sharer within the Multiline Terminating system Area shall be on non-profit rate basis.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems

a. General Provisions

(1) General

Terminal equipment and communications systems provided by the customer may be connected at the customer's premises to telecommunications services furnished by the Telephone Company where such connections are made in accordance with the provisions of Part 68 of the Federal Communications Commission's (FCC) Rules and Regulations and this section.

Telecommunications services as used herein includes exchange service, Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS).

(2) Responsibility of the Customer

(a) The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment or communications system. No combinations of customer-provided terminal equipment or communications systems shall require change in or alteration of the equipment or services of the Telephone Company, cause electrical hazards to Telephone Company personnel, damage to Telephone Company equipment, malfunction of Telephone Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Telephone Company that a customer-provided terminal equipment or communications system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

(b) The customer shall be responsible for the payment of Maintenance of Service Charge as provided in this section for visits by a Telephone Company employee to the customer premises when a service difficulty or trouble report results from the use of customer-provided terminal equipment or communications system.

(c) (Reserved)

Material on this page formerly appeared on page 6.1.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

a. General Provisions (Continued)

(3) Responsibility of The Telephone Company

- (a) Telecommunications services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Telephone Company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Telephone Company shall not be responsible for (i) the through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (ii) the reception of signals by customer-provided terminal equipment or communications systems, or (iii) address signaling where such signaling is performed by customer-provided signaling equipment.
- (b) The Telephone Company will, at the customer's request, provide information concerning interface parameters needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications services. (C)
- (c) The Telephone Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system compatible with telecommunications services, or require modification or alteration of such customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

a. General Provisions (Continued)

(4) Recording of Two-Way Telephone Conversations

The recording of two-way telephone conversations is governed by state and federal laws and regulations.

(C)  
(C)

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(D)

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5th Revised Page 9  
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C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

a. General Provisions (Continued)

(D)

(D)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

a. General Provisions (Continued)

(D)  
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(D)

(5) Violation of Regulations

When any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this C.2., the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

a. General Provisions (Continued)

(6) Definitions

The term "Grandfathered Communications Systems" as used in this C.2. denotes customer-provided communications systems (including their equipment, premises wiring and protective circuitry if any) connected at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such systems are connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected to the telecommunications network as of June 1, 1978.

(T)  
(T)

Grandfathered Connections of Communications Systems

The term "Grandfathered Connections of Communications Systems" as used in this C.2. denotes connections via Telephone Company provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network are made via Telephone Company provided connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

Grandfathered Terminal Equipment

The term "Grandfathered Terminal Equipment" as used in this C.2 denotes customer-provided terminal equipment (including protective circuitry if any) connected at the customer premises, in accordance with any Telephone Company's Tariffs, and that is considered to be grandfathered under Part 68 of the Federal Communications.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

a. General Provisions (Continued)

(6) Definitions (Continued)

Grandfathered Terminal Equipment (Continued)

Commission's Rules and Regulations because, such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected to the telecommunications network as of October 17, 1977. (T)

Grandfathered Connections of Terminal Equipment

The term "Grandfathered Connections of Terminal Equipment" as used in this C.2. denotes connections via Telephone Company provided connecting arrangements of customer-provided terminal equipment connected at the customer premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network were made via Telephone Company provided connecting arrangements prior to July 1, 1979 and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

Registered Equipment

The term "Registered Equipment" as used in C.2. denotes equipment which complies and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

(7) Interpositioning of Terminal Equipment, Communications Systems and Premises Wiring

Interpositioned Customer premises equipment arrangements (i.e., arrangements of terminal equipment, communications systems and premises wiring) are those arrangements which require that Telephone Company-provided equipment gain access to the telecommunications network through Customer-provided equipment or premises wiring.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

a. General Provisions (Continued)

(7) Interpositioning of Terminal Equipment, Communications Systems and Premises Wiring

Customer-provided equipment or premises wiring may be interpositioned at the Customer's premises either between the Telephone Company-provided equipment and the telecommunications network or between items of Telephone Company-provided equipment. Customer-provided premises wiring associated with Complex services can be provided on a complete or partial system basis. Telephone Company-provided equipment will be furnished in an interpositioned configuration for use with telecommunications services in accordance with the following: (C)

- (a) Customer-provided equipment to be connected in an interpositioned configuration must meet the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations.
- (b) The connections between equipments or premises wiring of the interpositioned configuration may be made using recognized standard interfaces such as those specified by the Electronics Industries Association (EIA). Connections using non-standard interfaces may be made in accordance with C.2.c.(3).
- (c) The interpositioning must occur at the same premises at which the associated telecommunications service is terminated.
- (d) Premises wiring provided by the Customer must comply with provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.
- (e) The Telephone Company reserves the right to determine whether or not any individual interpositioned configuration is technically feasible and compatible with Telephone Company-provided services and equipment; however, if such a configuration is provided:

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

a. General Provisions (Continued)

(7) Interpositioning of Terminal Equipment, Communications Systems and Premises Wiring (Continued)

- (i) The Telephone Company makes no representation as to the quality of transmission over an interpositioned configuration. Maintenance for Telephone Company-provided equipment so connected is limited to assuring that the Telephone Company-provided equipment is functioning properly.
- (ii) When interpositioned connections are made, it shall be the responsibility of the Customer to maintain and ensure the continuing compatibility of the Customer-provided equipment or premises wiring with Telephone Company-provided services and equipment.

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(N)

b. Connections of Registered Equipment

(1) Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry, and Registered Communications Systems

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer premises to the telecommunications network, subject to Part 68 of the Federal Communications Commission's Rules and Regulations, C.2.a. preceding and the following:

- (a) All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied. The Telephone Company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

b. Connections of Registered Equipment (Continued)

(1) Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry, and Registered Communications Systems (Continued)

- (b) The customer connecting terminal equipment or protective circuitry to the telephone network shall, upon request of the Telephone Company, inform the Telephone Company of the particular line(s) to which such connection is made, the FCC registration number and ringer equivalence number of the registered terminal equipment or registered protective circuitry. The customer shall also provide, when appropriate, the off premises port signaling capability of a PBX system.
- (c) The customer shall not connect registered equipment to a Telephone Company access line if:
  - (i) the ringer equivalence of such equipment in combination with the total ringer equivalence of other equipment connected to the same access line exceeds the allowable maximum as determined by the Telephone Company, or
  - (ii) the ringer type is not a ringer type designated by the Telephone Company as suitable for that particular line.
- (d) Except as otherwise provided in (e) following, all connections of registered equipment to services furnished by the Telephone Company shall be made through Telephone Company or customer-provided standard jacks; or, in the case of registered communications systems, through standard jacks wired in other than a standard manner, when non standard wiring is agreed to by the Telephone Company.
- (e) Registered equipment which is in hazardous or inaccessible locations may, in lieu of (d) preceding, be connected in accordance with C.2.1. following.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

b. Connections of Registered Equipment (Continued)

(2) Premises Wiring Associated With Registered Communications Systems

(a) Premises wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer premises and not within an equipment housing.

(i) Fully-protected premises wiring is premises wiring which is:

- [1] No greater than 50 feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used. (C)
- [2] A cord which complies with [1] preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.
- [3] Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commissions Rules and Regulations.
- [4] Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued) (T)

b. Connections of Registered Equipment (Continued) (N)

(2) Premises Wiring Associated With Registered Communications Systems (Continued)

(a) Premises wiring is wiring which connects... (Continued)

(ii) Protected premises wiring requiring acceptance testing for imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

(iii) Unprotected premises wiring is all other premises wiring.

(b) Customers who intend to connect premises wiring other than fully protected premises wiring to the telephone network shall give advance notice to the Telephone Company in accordance with the procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations or as otherwise authorized by the Federal Communications Commission.

(c) The Telephone Company may invoke extra-ordinary procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations where one or more of the following conditions are present:

(i) Information provided in the supervisor's affidavit gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations is likely.

(ii) A failure has occurred during acceptance testing for imbalance.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

b. Connections of Registered Equipment (Continued)

(2) Premises Wiring Associated With Registered Communications Systems (Continued)

(c) The Telephone Company may invoke extra-ordinary procedures... (Continued)

- (iii) Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the Federal Communications Commission's Rules and Regulations.

In addition, the Telephone Company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring installations as set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding)

(1) Direct Connections

(a) Grandfathered Terminal Equipment

Grandfathered terminal equipment may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(1) Direct Connections (Continued)

- (b) Grandfathered Communications Systems Grandfathered communications systems, directly connected to the telecommunications network on June 1, 1978, may remain connected for the life of the equipment without registration. Additions and modifications may be made only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(1) Direct Connections (Continued)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(1) Direct Connections (Continued)

(c) Customer-provided terminal equipment and customer-provided communications systems connected to the telecommunications network via customer-provided grandfathered protective circuitry are subject to the provisions of (a) and (b) preceding.

(d) Premise wiring associated with (a) through (c) preceding shall conform to Part 68 of the Federal Communications Commissions Rules and Regulations.

(e) The customer shall, upon request, notify the Telephone Company when such terminal equipment or communications systems described in (a) through (c) preceding are to be connected or permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(2) Connections Through Connecting Arrangements Provided by the Telephone Company

- (a) Grandfathered connections of terminal equipment and grandfathered connections of communications systems made in accordance with C.2.c.(1)(b) and (c) respectively may remain connected and be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations. (T)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(2) Connections Through Connecting Arrangements Provided by the Telephone Company  
(Continued)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(2) Connections Through Connecting Arrangements Provided by the Telephone Company  
(Continued)

(b) Separate, identifiable and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of communications system to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

- c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

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C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

- c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

- c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

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(3) Minimum Protection Criteria for Electronic Connections

- (a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12 dB below one milliwatt when averaged over any three-second interval. To insure that this limit is not exceeded the power of the signal which may be applied by the customer-provided equipment to the Telephone Company interface located on the customer premises will be specified for each customer location but in no case shall it exceed one milliwatt.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued) (T)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(3) Minimum Protection Criteria for Electrical Connections (Continued)

- (b) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the Telephone Company interface located on the customer premises meet the following limits:
- (i) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 dB below the power of the signal as specified in (a) above.
  - (ii) The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.
  - (iii) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.
  - (iv) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.
  - (v) The power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.
- (c) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Telephone Company interface located on the customer premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band. (T)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(4) Attested Equipment Connected Prior to January 1, 1980

- (a) Any customer-provided headsets and non-powered conferencing attested equipment connected prior to January 1, 1980 may remain connected and be moved and reconnected in accordance therewith for the life of the equipment unless subsequently modified. (T)  
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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(4) Attested Equipment Connected Prior to January 1, 1980 (Continued)

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(b) In the event Attested Equipment bearing an Identification Number does not meet the requirements set forth by the Telephone Company in its Technical References, the customer using such Attested Equipment shall either disconnect the equipment from the Telephone Company service or arrange for connection of the equipment in accordance with C.2.b. preceding.

(5) Conforming Answering Devices Connected Prior to July 1, 1979

(a) Customer-provided Conforming Answering Devices which meet the standards and procedures set forth by the Telephone Company in Technical References for Conforming Answering Devices and which were connected at the Customer's premises to the telecommunications network prior to July 1, 1979 may remain connected and be moved and reconnected in accordance therewith for the life of the equipment, unless subsequently modified. (T)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

c. Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (as defined in C.2.a.(6) preceding) (Continued)

(5) Conforming Answering Devices Connected Prior to July 1, 1979 (Continued)

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- (b) In the event that an answering device bearing a Conformance Number does not meet the requirements of the Telephone Company's Technical Reference for Conforming Answering Devices, the customer using such answering device shall either disconnect the device from the Telephone Company service or arrange for connection of the device in accordance with C.2.b. preceding.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

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d. Acoustic or Inductive Connections

(1) General

- (a) Customer-provided voice or data terminal equipment (including telephotograph equipment) and Customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications work provided the acoustic or inductive connection is made externally to the network control signaling unit when such unit is provided by the Telephone Company.
- (b) Customer-provided tone-type address signaling is permitted through such connections, however, the services of the Telephone Company are not designed for such use and the Telephone Company makes no representation as to the reliability of address signaling which is performed in such manner.

(2) Minimum Protection Criteria

- (a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) does not exceed 9 dB below one milliwatt when averaged over any three second interval. However, to permit each customer, independent of distance from the central office, to supply signal power which at the central office approximates 12 dB below one milliwatt when averaged over any three second interval, the Telephone Company, at the customer's request, will specify, for each customer location, the signal power at the output of the network control signaling unit, which shall in no case exceed one milliwatt.
- (b) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer premises meet the following limits at the output of the network control signaling unit:

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

d. Acoustic or Inductive Connections (Continued)

(2) Minimum Protection Criteria (Continued)

(b) To protect other services, it is necessary... (Continued)

(i) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 dB below the power of the signal as specified in (a) preceding.

(ii) The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.

(iii) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.

(iv) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.

(v) The power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.

(c) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer premises be limited so that the signal at the output of the network control signaling unit shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

e. Reserved

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued) (T)

f. Equipment-to-Equipment Connections (N)

(Reserved for future use) (N)

g. Connections of Customer-Provided Communications Systems Not Subject to Part 68 of the Federal Communications Commission's Rules and Regulations Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services in accordance with this C.2.g. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer premises provided that: (T)

(1) Such telecommunications service or customer-provided communications system is utilized for the origination or termination of communications at the Customer premises where the connection is made.

(2) The connection shall be through a network control signaling unit and connecting arrangement furnished by the Telephone Company.

(3) The connection shall be made through switching equipment provided either by the customer or by the Telephone Company.

(4) The provisions relating to minimum protection criteria set forth in C.2.c. (3) preceding shall apply to the connection of customer-provided communications systems. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "customer premises" shall include any premises on which the Customer-provided communications system is terminated. (T)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

(T)

h. Connections of Customer-Provided Terminal Equipment to Services Specifically Exempted from the Federal Communications Commission's Registration Program Customer-provided terminal equipment may be connected at the customer premises to semi-public coin services of the Telephone Company in accordance with the following:

- (1) The connection shall be through a network control signaling unit and connecting arrangement furnished by the Telephone Company.
- (2) The customer-provided terminal equipment must comply with the minimum protection criteria set forth in C.2.c.(3) preceding.

i. Connections of Certain Facilities of Power, Pipeline and Railroad Companies

(1) General

(a) Except as otherwise provided in (2) following telephone facilities of an electric power company, an oil, oil products or natural gas pipeline company, or a railroad company provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company may, in lieu of the provisions of C.2.c. and C.2.g. preceding, be connected with the telecommunications network, for the following purposes:

- (i) in cases of emergency involving safety of life or property;

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

(T)

i. Connections of Certain Facilities of Power, Pipeline and Railroad Companies (Continued)

(1) General (Continued)

(a) Except as otherwise provided in (2) following... (Continued)

(ii) in cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity, or reliability of railroad service to the public, and related to the movement of passengers, mail, property, or equipment by railroad, or the repair, maintenance, or construction of railroad rights-of-way, structures or equipment;

(iii) in cases where the customer facilities serve locations where it is impracticable because of hazard or inaccessibility for the Telephone Company to furnish its facilities; and

(iv) during an interim period in cases where the customer has arranged for replacement of said customer facilities with facilities of the Telephone Company.

(b) Telephone circuits of such companies will be connected to a local or toll central office line to form a through connection only through manual switching equipment, or an attendant's position of dial PBX equipment furnished to the customer by the Telephone Company. Such equipment or position may be located at either or both ends of the customer's circuit.

(c) Connection of a telephone circuit of such companies as Specified in (a) (ii), (iii), or (iv) preceding may be established at either end of such circuit, but shall not be established at both ends simultaneously.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

(T)

i. Connections of Certain Facilities of Power, Pipeline and Railroad Companies (Continued)

- (2) Effective January 1, 1980, new installations of or additions to customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations, connected to the telecommunications network in accordance with (1) preceding, must conform with Part 68 of the Federal Communications Commission's Rules and Regulations.

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j. (Reserved)

(N)

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

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k. Connections of Certain Facilities of the U.S. Army, Navy, and Air Force

(1) General

- (a) Except as otherwise provided in (2) following, facilities of a telephone system of the U.S. Department of the Army, Navy or Air Force which serves an establishment operated and administered under the direction of the Department and commanded by authorities of such establishment, may, in lieu of the provisions of C.2.c. and C.2.g. preceding, be connected to the telecommunications network where the Secretary of the appropriate Department certifies in writing that reasons of military necessity require that the establishment be served by a telephone system of the Department. In addition, the facilities of a temporary telephone system for such Department located at a permanent establishment of the Department for maneuvers, mobilization tests or technical service tests will be so connected.
- (b) Except as otherwise provided in (2) following, telephone facilities of the U.S. Department of the Army, Navy or Air Force, other than those described in (a) preceding, may, in lieu of the provisions of C.2.c. and C.2.g. preceding, be connected by means of switching or connecting equipment furnished by the Telephone Company, to a PBX switchboard or other telephone switching or terminal equipment, where the Secretary of the appropriate Department or his authorized representative notifies the Telephone Company in writing that such connection is required for reasons of military necessity. Such department telephone facilities will be connected to the telecommunications network only in cases of emergency involving safety of life or property, unless the foresaid Department facilities are in locations where it is impracticable for the Telephone Company to furnish its facilities.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment and Communications Systems (Continued)

(T)

k. Connections of Certain Facilities of the U.S. Army, Navy, and Air Force (Continued)

- (2) Effective January 1, 1980, new installations of or additions to customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations, connected to the telecommunications network in accordance with (1) preceding must conform with Part 68 of the Federal Communications Commission's Rules and Regulations.

l. Connections of Service Station Lines and Facilities Furnished by the Customer Which Involve Hazardous or Inaccessible Locations

- (1) Except as otherwise provided in (2) following, service station lines, and facilities furnished by the customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network.
- (2) Effective January 1, 1980, new installations of or additions to customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations, connected to the telecommunications network in accordance with (1) preceding must conform with Part 68 of the Federal Communications Commission's Rules and Regulations.

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

9. Denial and Restoral of Service

In the event of abandonment of the service, the non-payment of any sum due, failure to make a suitable deposit, the use of foul or profane expressions, the impersonation of another with fraudulent intent, listening in on party line conversations, use of the service in such manner as to interfere with the reasonable use of the service of other customers, use of the service for any purpose other than as a means of communication, or any other violation of the regulations of the Telephone Company, or upon objection to the continuance of service made by or on behalf of any governmental authority, the Telephone Company may, without incurring any liability thereby either temporarily deny service or terminate the contract.

When the service of a customer has been temporarily denied in accordance with the preceding paragraph but the contract has not been terminated or the order to remove the service has not been issued and completed, such service will be restored, following adjustment of the circumstances that caused such temporary denial, upon the payment of a restoration charge per exchange access line as follows.

	<u>Nonrecurring Rate</u>	(D)
a. Basic Local Exchange Service - Primary Line		
1. Nonresidence	18.30	
2. Residence	18.30	
b. Nonbasic Service		(D)
1. Nonresidence	18.30	(T)
2. Residence	18.30	(T)

In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all charges due. Temporary denial status will be maintained for a minimum period of five days after which time the service will be discontinued. Subsequent to the completion of a discontinuance order, service will be reestablished only upon the basis of a new service application.

The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge or violation of any law or regulation pertaining to telecommunications service.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

4. Local Message

A local message is a communication between an exchange access line and any other exchange access line within the local service area of the originating exchange access line.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

6. Connections of Other Common Carrier-Provided Communications Systems

(T)

a. General Provision

Communications systems provided by the Other Common Carrier (Listed in f) hereafter referred to as the OCC may be connected with the facilities furnished by the Telephone Company for exchange and long distance message telecommunications service as specified in Paragraphs b. through h. following.

b. Responsibility of the Customer

Where exchange and long distance message telecommunications services are available under this tariff for use in connection with OCC-provided communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the OCC-provided systems do not endanger the safety of Telephone Company employees or the public; damage, require change in, or alteration of, the equipment or other facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services. Upon notice from the Telephone Company that the Other OCC-provided system is causing or is likely to cause such hazard or interference the customer shall arrange with the OCC to make such change as shall be necessary to remove or prevent such hazard or interference.

The customer shall be responsible for payment of a Maintenance of Service Charge, as set forth in D.10.b. following for each repair visit by the Telephone Company to the premise of the customer where the service difficulty results from the use of equipment, facilities or services provided by an Other Common Carrier.

c. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional capability of the network control signals and the switching equipment involved. To assure such continuing capability, network control signaling (except customer-provided tone-type address signaling through a Telephone Company-provided or OCC-provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Telephone Company or the OCC.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

6. Connections of Other Common Carrier-Provided Communications Systems (Continued)

(T)

d. Conditions of Connection of OCC-Provided Communications Systems

OCC-provided communications systems, including channels derived from such systems, not exceeding voice grade, may be connected with exchange or long distance message telecommunications services at the premises of the customer provided that:

- (1) Such exchange or long distance message telecommunications service or OCC- provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.
- (2) The connection is either through equipment which effects such connection externally to a Telephone Company provided network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving or through direct electrical connection in accordance with 3 or 4 below.
- (3) Where the connection with the OCC-provided communications system involves direct electrical connection to the facilities furnished by the Telephone Company for exchange or long distance message telecommunications service such connection shall be made through switching equipment provided by the customer, by the Telephone Company, or by the OCC.
- (4) Where the connection is made by means of switching equipment provided by the customer, such switching equipment and the facilities provided by the OCC shall be treated as a customer-provided communications system and the regulations applicable to the connection of customer-provided communications systems shall apply.
- (5) Connection may be made only if the forms of electrical communication are the same and consistent with those for which the Telephone Company-provided service is offered. Connections are not represented as being suitable for satisfactory transmission.
- (6) The rates and charges for connection to OCC-provided communication systems shall be the same as those that would apply if Telephone Company services were so connected. The rates and charges to the customer are in addition to the rates and charges made by the OCC for the services and channels which it provides.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

6. Connections of Other Common Carrier-Provided Communications Systems (Continued)

(T)

e. OCC Service

All arrangements for service provided by an OCC shall be made by the customer with that carrier. The furnishing of exchange and long distance message telecommunications service by the Telephone Company is not a part of a joint undertaking with the OCC.

f. Other Common Carrier

The OCC referred to in this Section is the Western Union Telegraph Company.

g. Responsibility of Telephone Company

- (1) The Telephone Company shall not be responsible for the installation, operation or maintenance of any OCC-provided communications equipment or system exchange and long distance message telecommunications services are not represented as adapted to the use of OCC-provided equipment or systems and where such equipment or systems are connected to Telephone Company facilities the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for exchange or long distance message telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility, the Telephone Company shall not be responsible for (i) the through transmission of signals generated by the OCC-provided equipment or system or for the quality of, or defects in, such transmission, or (ii) the reception of signals by the Other Common Carrier-provided equipment or system, or (iii) network control signaling where such signaling is performed by OCC-provided network control signaling equipment.
- (2) The Telephone Company shall not be responsible to the customer or OCC if changes in minimum network protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by an OCC obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

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GENERAL REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

6. Connections of Other Common Carrier-Provided Communications Systems (Continued) (T)

h. Violation of Regulations

When any equipment or communications system provided by an OCC is connected to facilities that are provided by the Telephone Company for exchange or long distance message telecommunications service, in violation of any of the provisions in C.7.a. through C.7.h., the Telephone Company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such connection of the equipment or system or correct the violation and shall confirm in writing to the Telephone Company within 10 days, following the receipt of written notice from the Company, that such connection has ceased or that the violation has been corrected. Failure of the customer to discontinue such connection or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

The Telephone Company may refuse an application for service upon the objection to the furnishing thereof made by or on behalf of any governmental authority.

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred except as specifically provided in this tariff. Requests for additional service, upon the establishment thereof, become a part of the original contract, except that each item of additional service is furnished subject to payment of charges for the period specified in Section 11, Initial Service Periods and Termination of Service. Any change in rates or regulations in the Company's tariffs or authorized by the legally constituted authorities acts as a modification of all contracts to that extent, without further notice. (C)

When an application for service is cancelled by an applicant for service or a customer before service is established, the applicant or customer may be required to reimburse the Telephone Company for all expenses, including engineering and construction costs, incurred by the Telephone Company as a result of such application before its receipt of notice of cancellation. The amount of reimbursement, however, shall not exceed the service, construction, installation, and termination charges that would have been applicable if the service had been established.

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

1. Application for Service (Continued)

When a request for additions, rearrangement, relocation, or modification of service or equipment is cancelled by a customer before the work involved has been completed, the customer may be required to reimburse the Telephone Company for all expenses, including engineering and construction costs, incurred by the Telephone Company as a result of such request before its receipt of notice of cancellation. The amount of reimbursement, however, shall not exceed the service, construction, installation, and termination charges that would have been applicable if the work involved in complying with the request had been completed. (T)

If an applicant has an outstanding account with the Telephone Company, the Telephone Company reserves the right to reject application for service until the amount due shall have been paid in full. (T)

A contract for service may be transferred to another member of the family in the case of residence service and to another individual, partnership, association, or corporation in the case of nonresidence service. No billing adjustment for local exchange or toll service previously furnished is made and the new customer must assume all outstanding indebtedness of the original customer. No charge applies to service transferred in accordance herewith. (T)

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PSCK NO. 3

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Cancels 3rd Revised Page 35

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Application of Nonresidence and Residence Rates

Although the location of a customer's telephone service or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether nonresidence or residence rates apply, final determination will be based on the criteria below.

a. Nonresidence Rates

Telephone service is classified and charged for as nonresidence when a nonresidence listing is furnished. Telephone service is also classified and charged for as nonresidence when:

(1) the service

- (a) is used regularly in the pursuit of monetary gain from an occupation, commercial activity, or industrial effort; or
- (b) is used primarily in conjunction with a nonprofit activity of a service, organizational, professional, institutional, or charitable nature; or
- (c) is advertised regularly for the purpose of soliciting calls to the customer's telephone number; and

(2) the customer is not

- (a) a customer or joint user of other nonresidence telephone service used in the principal conduct of the activity in which the customer is engaged; or
- (b) an employee or a representative of a customer to other nonresidence telephone service used in the principal conduct of the activity in which the customer is engaged.

b. Residence Rates

Telephone service is classified and charged for as residence at all residences when the conditions requiring a nonresidence classification as set forth in a. preceding are not present.

Telephone service is also classified and charged for as residence when furnished at any location as an access to a repeater control and/or autopatch facility of a bona fide amateur radio operator, organization or society duly licensed as a primary station by the Federal Communications Commission as an amateur radio station pursuant to FCC Part 97. The Telephone Company may request a copy of the amateur radio station license prior to the installation of service.

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Certain material previously appearing on this page now appears on page 35.1.

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Application of Nonresidence and Residence Rates (Continued)

b. Residence Rates (Continued)

When it is determined that a customer to residence service is using it in such a manner that it should be classified and charged for as nonresidence service under the above provisions, the Telephone Company will reclassify the service of such customer to nonresidence and bill the customer the appropriate nonresidence rates. In the event the customer refuses to pay the applicable nonresidence rates, the Telephone Company may temporarily deny or discontinue the service under the provisions of this tariff applicable to payment for service.

Material appearing on this page previously appeared on page 35.

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Issued: June 24, 1991

Effective: July 25, 1991

President, Cincinnati, Ohio

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PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

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Cancels 3rd Revised Page 36

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

3. Advance Payments

Applicants for service who have no account with the Telephone Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time of application equal to the premises or initial charge or both; and at least one month's charge for the service provided. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

4. Deposits

a. Any applicant who is unable to establish a satisfactory credit standing with the Telephone Company or any customer whose credit standing has become impaired may be required to deposit a sum up to an amount equal to two-twelfths of the estimated annual bill of such customer or applicant. Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

b. Interest at the rate of 6% per annum will be paid to the customer during the continuance of the deposit. Annual interest payments will be made to customers with held deposits on demand. If the deposit is refunded or credited to the customer's bill prior to the deposit anniversary date, interest will be paid or credited on a pro-rated basis. If the deposit is kept longer than one year, interest will be compounded annually in compliance with Commission Order dated October 31, 1989 in Case No. 89-057. If held until discontinuance of service such deposit and accrued interest, less any and all amounts then due, is upon such discontinuance returnable to the customer.

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c. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company.

5. Computation of Local Message and Usage Charges

Unless otherwise requested by the customer, where two or more individual line Message Rate or Optional Measured Services of the same class are furnished to a customer; from the same central office unit; at a given continuous property, the usage allowance for the lines involved is combined and the total usage of all lines applied against this combined allowance.

Certain material previously appearing on this page now appears on Page 37.

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President, Cincinnati, Ohio

Effective: January 2, 1990  
Issued By Authority of an Order  
of the Public Service Commission  
of Kentucky in Case No. 89-057  
dated October 31, 1989

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Cancels 4th Revised Page 37

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

6. Flat Rate and Message Rate or Optional Measured Services

In those exchanges in which both Flat Rate and Message Rate or Optional Measured Services are offered, combinations of Flat Rate and Message Rate or Optional Measured Services are not furnished on the same continuous property, except where the two services are used for separate purposes and are not used to supplement each other.

7. Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Telephone Company, nor any right to continuance of service through any particular central office, and the Telephone Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business.

8. Payment for Service

a. The customer is responsible for payment; monthly, or on demand, of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facilities. Charges are payable at the Telephone Company's Business offices or at any agency authorized to receive such payments.

b. (Reserved)

c. (Reserved)

d. Prior written notice will be given if service is to be temporarily denied or the contract terminated for the non-payment of any sum due in accordance with Paragraph D.9. following. Service will not be denied prior to five days from the date contained on said notice.

e. All service, except Residence Service, provided to the same customer as one business service, regardless of the tariff under which the service is provided, is considered one service for payment purposes. All service may be disconnected for non-payment even though payment is current for service provided under one or more tariffs.

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Certain material formerly appearing on this page appears on Pages 44.4 and 44.10.

Issued: April 24, 1992

Effective: May 23, 1992

President, Cincinnati, Ohio

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PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

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Cancels 3rd Revised Page 37.1

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

8. Payment for Service (Continued)

- e. A subscriber who orders service or equipment installations, moves, or changes prior to the date of the Commission's Order authorizing any increase in the one time charge applicable to such work will be subject to the one time charge in effect at the time such subscribers order was received by the Telephone Company provided such work is completed within the Telephone Company's normal installation interval in effect at the time such order was placed. However, if subsequent to the effective date of the increase in the one time charge, the completion of such work is delayed beyond the Telephone Company's normal installation interval and the delay is not caused by the Telephone Company, such subscriber will then be subject to the one time charge in effect at the time the work is completed by the Telephone Company.

f. Returned Check Charge

A \$15.00 administrative charge (USOC REK) will apply on each occasion a check, draft or electronic funds transfer item is presented for payment for service by a subscriber and is not accepted by the institution upon which it is drawn.

g. Late Payment Fee

A late payment fee (LPF) of one and one-half percent (1.5%) per month will be assessed on all Cincinnati Bell Telephone regulated revenues, with the exception of accounts receivable purchased from other providers, not paid on or before the due date on the monthly bill. Administration of this fee is in accordance with 807 KAR 5:006 Section 8h.

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

9. Denial and Restoral of Service

In the event of abandonment of the service, the non-payment of any sum due, failure to make a suitable deposit, the use of foul or profane expressions, the impersonation of another with fraudulent intent, listening in on party line conversations, use of the service in such manner as to interfere with the reasonable use of the service of other customers, use of the service for any purpose other than as a means of communication, or any other violation of the regulations of the Telephone Company, or upon objection to the continuance of service made by or on behalf of any governmental authority, the Telephone Company may, without incurring any liability thereby either temporarily deny service or terminate the contract.

When the service of a customer has been temporarily denied in accordance with the preceding paragraph but the contract has not been terminated or the order to remove the service has not been issued and completed, such service will be restored, following adjustment of the circumstances that caused such temporary denial, upon the payment of a restoration charge per exchange access line as follows.

	Price List	
	<u>Nonrecurring Rate</u>	<u>Maximum Rate</u>
a. Basic Local Exchange Service - Primary Line (See Note 1)		
1. Nonresidence	\$ 18.30	\$ 18.30
2. Residence	18.30	18.30
Note 1: Rates for Basic Local Exchange Service - Primary Line are capped at the maximum rates shown in the table until July 12, 2011. These maximum rates are in accordance with the maximum rates for primary, single, voice grade lines defined in KRS 278.543. (House Bill No. 337, 2006 Regular Session) After July 12, 2011, Basic Local Exchange Service - Primary Line rates may increase above the maximum rates shown in the table, pursuant to the procedures to increase rates for primary, single, voice grade lines in KRS 278.543.		
b. Nonbasic Service		
1. Nonresidence	18.30	Not Applicable
2. Residence	18.30	Not Applicable

In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all charges due. Temporary denial status will be maintained for a minimum period of five days after which time the service will be discontinued. Subsequent to the completion of a discontinuance order, service will be reestablished only upon the basis of a new service application.

The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge or violation of any law or regulation pertaining to telecommunications service.

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

10. Maintenance and Repairs

- a. The Telephone Company undertakes to maintain and repair the equipment and facilities which it furnishes to customers pursuant to its tariffs. The customer shall be responsible for damages to equipment or facilities of the Telephone Company caused by the negligence or willful act of the customer or joint user. (C)

The customer or joint user may not rearrange, disconnect, remove, or attempt to repair, or permit others to rearrange, disconnect, remove, or attempt to repair any equipment or facilities which the Telephone Company maintains or repairs pursuant to its tariffs without the express consent of the Telephone Company. (C)

- b. If trouble develops and the customer has any equipment or facilities which the Telephone Company does not maintain or repair pursuant to its tariffs, the customer will make appropriate tests to determine whether that equipment or facilities is the cause of the trouble before reporting an out of service or other trouble condition to the Telephone Company. (C)

Customers will be required to pay the maintenance of service charges, set forth in c. following, for visits made by the Telephone Company to the customer's premises where a service difficulty or trouble report results from equipment or facilities not maintained or repaired by the Telephone Company pursuant to its tariffs. The customer will be advised, prior to a visit to his premises, of the possibility of a maintenance of service charge. (C)

The Telephone Company or its agent shall provide a written statement of the time and charges therefore, to the customer or his designated agent, for any maintenance of service charge prior to leaving said customer's premises. (T)

The Telephone Company or its agent shall request the customer or his designated agent to signify his acceptance of said statement of time and charges by affixing his signature to the statement.

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

10. Maintenance and Repairs (Continued)

c. Maintenance of Service Charge:

- |  |          |
|--|----------|
| (1) First 15 minutes or fraction thereof           | \$ 31.50 |
| (2) Each additional 15 minutes or fraction thereof | 9.00     |

11. Special Equipment and Arrangements

Special equipment and arrangements requested by customers and not otherwise provided for herein are furnished wherever possible, if not detrimental to any of the services furnished by the Telephone Company, at charges equivalent to the estimated cost to be incurred.

12. Overtime

For work performed outside the normal working hours of the Telephone Company at the request of the customer, the additional expense incurred by the Telephone Company is charged to the customer in addition to other charges which are applicable.

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13. Local Area and Extended Area Services

In exchanges where local area and extended area services are offered, a customer, at a given continuous property, has the option of either service, but not both.

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

14. Identity of Customer-Announcement Facilities

Use of Telephone Company facilities for Public Announcement Service or Non-Public Announcement Service is subject to the following conditions:

- a. For purposes of identification, customers to exchange service who transmit recorded announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- b. Customers transmitting factual announcements such as time, weather, stock market quotations, airline schedules, and similar information are excluded from the preceding conditions.
- c. Failure to comply with the provisions of this tariff shall be cause for termination of the service.
- d. The Telephone Company will reveal, to the extent the information is available from its records, on request, the identity of the individual responsible for service with which announcement facilities have been associated.

15. Telecommunications Relay Service and Telecommunications Access Program Surcharges

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a. Telecommunications Relay Service (TRS) Surcharge

Telecommunications Relay Service for individuals with hearing and/ or speech disabilities provides access to telephone services that are functionally equivalent to those provided to individuals not having hearing or speech impairments. Telecommunications Relay Service is subject to rules and regulations as prescribed by the FCC (Disabilities Act of 1990, 47 U.S.C. 225) and the Public Service Commission of Kentucky in Administrative Case No. 333 and 372.

This surcharge is imposed on each resident and nonresident access line. For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carriers, and Cincinnati Bell Official Accounts.

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Cancels 9th Revised Page 42

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

15. Telecommunications Relay Service and Telecommunications Access Program Surcharges

b. Telecommunications Access Program (TAP) Surcharge

The Public Service Commission of Kentucky and the Kentucky Commission on the Deaf and Hard of Hearing established (Pursuant to Kentucky Revised Statue) the Telecommunications Access Program (TAP), a program to distribute telecommunications devices for the deaf to persons who are deaf, hard-of-hearing, or speech impaired. In order to fund the TAP program, the Commission requires (per Administrative Case No. 352) all Local Exchange Carriers ("LECs") to add a surcharge of two cents (\$0.02) per month per access line. The TAP surcharge should be referenced on customer bills on the same line as the Telecommunications Relay Service surcharge.

The surcharges will appear on the customers' bill as a separate one line item "Relay/TAP Service Surcharge"

	<u>Monthly Surcharge</u>	<u>USOC</u>
Charge, per line (TRS)	\$ 0.02 (R)	AHL
Charge, per line (TAP)	\$ 0.02	

16. Provisions for Certain Local Taxes and Fees

There shall be added to the customer's bill, as a separate item, an amount equal to the customer's proportionate part of any license, occupation, franchise, or other similar tax or fee, now or hereafter agreed to or imposed upon the Company by local taxing authorities, whether imposed by ordinance, franchise agreement or otherwise, and whether imposed upon or measured by the gross receipts, net receipts or revenues of the Company. Such amount will be added to the bill of each customer who receives service within the territorial limits of the taxing authority. Where more than one such tax or fee is imposed, each of the amounts applicable to the customer shall be added to the customer's bill as a separately identified item.

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Cancels 1st Revised Page 43

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

17. Boundary Administration Regulations

a. Intracompany Regulations

- (1) The following regulations are applicable with respect to intracompany boundaries of exchange areas, base rate areas, locality rate areas and rural rate areas.
- (2) Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
- (3) Where the boundary line of an area follows along the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
- (4) Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, a line which is shown on the map as being a stated distance from a given point, a railroad, a river or a creek, a building which has an entrance to a road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
- (5) Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located in accordance with paragraphs (2), (3) or (4). In no case shall such building be considered to be located in more than one area.
- (6) All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.

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Material omitted from this page shown on original Page 45.

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President, Cincinnati, Ohio

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Commission, in Case No. 7895  
dated November 21, 1980

GENERAL EXCHANGE TARIFF  
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CINCINNATI BELL TELEPHONE COMPANY

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

17. Boundary Administration Regulations (Continued)

(N)

a. Intracompany Regulations(Continued)

- (7) All buildings and premises of a subscriber on his continuous property are considered to be in the same area.
- (8) All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park, or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premise may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.
- (9) In the case of developments, such as trailer and tourist camps and garden-type housing projects, where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered, under the provisions of the above paragraphs to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each building, trailer and other structure is considered separately for the purposes of determining the area from which it will be served.

b. Intercompany Regulations

Intercompany exchange boundaries will be administered according to the geographical location of the customer's principal premise except in the following cases.

- (1) All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.
- (2) All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park, or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premise may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.

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PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 2  
2nd Revised Page 44.1  
Cancels 1st Revised Page 44.1

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

18. Wire Tap Investigation

When, at the request of a customer, a wire tap investigation is made by the Telephone Company, and when no wire tap or trouble condition in Telephone Company equipment or facilities can be found, the cost incurred for inspection of the facilities and equipment serving the customer may be applicable.

19. Type of Service Change for Residence Customer

- a. Within 90 days of the date of initiation of service, new residence subscribers will be allowed a one-time change of their type of Local Exchange Service without charge. This does not preclude the company from charging for the original service connection, monthly charges for the period the service was used, or the addition or removal of any nonbasic service.
- b. Within 90 days of the date of a change in their type of service, existing residence subscribers will be allowed to return to their prior type of Local Exchange Service once without charge. This does not preclude the Company from charging for the previous service connection, monthly charges for the period the service was used, or the addition or removal or any nonbasic service. This does not apply to subscribers who have changed their service according to paragraph D.19.a. within the previous six months.

(N)

(N)

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18th Revised Page 44.2  
Cancels 17th Revised Page 44.2

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

20. Local Service Freeze

(N)

a. General

1. Local Service Freeze (LSF) will be offered by the Company to residence and business customers and provided upon customer request to control instances of unauthorized switching of local service.
2. Only the subscriber to LSF can authorize the removal of LSF from the account to allow for an authorized migration of service to another local service provider.
3. Approved methods of LSF removal include:
  - a. Submission of Letter of Agency (LOA) to the Company with the current subscriber's signature.
  - b. Three-way telephone call with the Company representative, the current subscriber, and the potential new local service provider.
  - c. Customer's electronically signed authorization.
4. The Company will adhere to the guidelines for preferred carrier freeze (PCF) for local exchange service, as found in Federal Communications Commission rules.
5. Company liability information can be found in Section 2, Paragraph B.

b. Rates and Charges

There is no recurring charge or nonrecurring charge to add or remove the LSF.

(N)

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

Reserved

(T)

(M)

Certain material previously found on this page can now be found in Section 58 of General Exchange Tariff,  
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Section 2  
2nd Revised Page 44.2b  
Cancels 1st Revised Page 44.2b

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

Reserved

(T)

(M)

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Section 2  
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Cancels Original Page 44.3

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

20. Reserved

(D)

(D)

Material previously appearing on this page now appears on Page 1 of Section 53 in this tariff.

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Section 2  
2nd Revised Page 44.4  
Cancels 1st Revised Page 44.4

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

21. Customer Bills

- a. The Subscriber will receive a monthly bill for telephone services provided by the Company. The bill will include the Subscriber's telephone number, the due date of the bill, the amount due, the period of time covered by the bill. Information regarding one-time charges, credits, local calling detail and toll calls will be provided as is appropriate in each case based on customer activity. Detail of monthly charges will also be provided in the bill. However, this information will only be provided on an annual basis, unless the customer requests a monthly break down or one is created based on customer activity. (C)

Similar billing information will be provided for the subscribers preferred long distance carrier and other carriers as is appropriate.

- b. Customer bills will be provided in the following form:

(1) Return with Payment Page

See Page 44.6 for illustrative Return with Payment Page. (T)

(2) Total Amount Due

This section reflects the amount due at the time the bill went to print. It does not reflect any adjustments for charges in dispute.

See Page 44.6 for illustration of this section.

(3) Detail of this Month's Charges

This section list the rates for the services the customer subscribes to on an ongoing monthly basis.

(a) Regulated Detail

For customers who are classified as Residential or single-line Business customers, this regulated detail is suppressed unless there is account activity which affects the amount of monthly charges, or once a year, or monthly upon customer request. (T)

Certain Material appearing on this Page was previously found on other pages.

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Section 2  
2nd Revised Page 44.5  
Cancels 1st Revised Page 44.5

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

21. Customer Bills (Continued)

b. Customer bills will be provided in the following form (Continued)

(3) Detail of this Month's Charges (Continued)

(T)

(b) Non-Regulated Detail

Non regulated information in this section of the Bill will be provided only where there is activity.

See Page 44.7 for an illustration of this section.

(4) Detail of Itemized Calls

This section provides information about toll calls being billed to the customer's account. Separate pages are provided for each carrier.

See Page 44.7 for illustration of this section.

(5) One Time Charges and Credits

This section reflects any credits the customer is entitled to and it makes the customer aware of additional charges for new service provided during that month i.e. Call Forwarding added, or Touch Tone service removed.

See Page 44.7 for an illustration of this section.

(6) The bill also provides additional information.

See Page 44.9 for illustration of additional information that may be provided on the customer bill.

(T)

For illustrative purposes only. The rates above may not be current.

(T)

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PSCK NO. 3

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2nd Revised Page 44.6  
Cancels 1st Revised Page 44.6

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

21. Customer Bills (Continued)

c. Illustrative Bill Page

(T)

For illustrative purposes only. The rates above may not be current.

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2nd Revised Page 44.7  
Cancels 1st Revised Page 44.7

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

21. Customer Bills (Continued)

c. Illustrative Bill Page (Continued)

(T)

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

21. Customer Bills (Continued)

c. Illustrative Bill Page (Continued)

(T)

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GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

21. Customer Bills (Continued)

c. Illustrative Bill Page (Continued)

(T)

For illustrative purposes only. The rates above may not be current.

(T)

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Section 2  
Original Page 44.10

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

(N)

21. Customer Bills (Continued)

- c. Bills for service shall be considered delinquent if the bill is not paid within 18 calendar days following the date of the bill (closing/print date of the bill).
- d. Any objection to charges on a customer's bill should be promptly reported to the Company. Adjustments to customer's bills shall be made to the extent that records are available and the claim can be justified.
- e. Customers will be furnished at no cost one copy of their bill for the current month.

(N)

Material appearing on this Page previously appeared on Page 37.

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Section 2  
3rd Revised Page 44.11  
Cancels 2nd Revised Page 44.11

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

22. Toll Limitation

Toll service may be limited, but not totally blocked, by the Telephone Company for certain residential telephone service subscribers. The limitation will be based on the customer's credit rating. Customers may request this service as a means of limiting their toll or the Telephone Company may implement Toll Limitation on its own in order to limit its risk in regard to uncollectible accounts.

Toll Limitation service is generally instituted in lieu of a deposit. However, CBT reserves the right to, in circumstances where a customer's payment history would deem it necessary, established Toll Limitation service and charge a deposit for that particular customer.

Toll Limitation service will limit customers to eight hundred (800) minutes of unpaid toll usage. The 800 minutes of toll usage limitation is based on actual usage, not just usage that has already appeared on the customer's bill. The 800 minutes of usage consists of toll usage that is provided by the Telephone Company or any other toll provider for whom the Telephone Company provides billing service. (C)  
(C)  
(C)

Customers will be blocked from initiating toll calls after hanging up on a call that carries them past 800 minutes of accumulated unpaid toll minutes. Once blocked, customers will not be able to begin making toll calls again until they have paid the full amount of toll charges owned. (C)

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GENERAL REGULATIONS

E. DIRECTORIES

1. Ownership and Use

Directories regularly furnished to customers are the property of the Telephone Company. They are loaned to customers only as an aid to the use of the service, and are to be returned to the Telephone Company upon request. The Company reserves the right to make a charge for directories issued in replacement of directories defaced or mutilated while in possession of customers.

(T)

2. Distribution

The Telephone Company will furnish to its customers without charge, only such directories as it deems necessary for the efficient use of service.

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CINCINNATI BELL TELEPHONE COMPANY

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3rd Revised Page 46  
Cancels 2nd Revised Page 46

GENERAL REGULATIONS

F. CUSTOMER PREMISES INSIDE WIRE

1. General Provisions

- a. Customer premises inside wire is defined as that wire including connectors, blocks, and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.
- b. Customer premises inside wire and standard jacks associated with Noncomplex or Complex basic exchange services may be provided by the customer. (T)
- c. Customer premises inside wire and standard jacks provided by the customer must comply with provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.
- d. In the event that the customer provides, maintains, or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property or death to or injury of the customer or the customer's agent. The customer will save the Telephone Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire provision or maintenance activity. (T)

2. Violation of Regulations

- a. Where customer provided or maintained inside wire is in violation of this paragraph F., the Telephone Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Telephone Company employees.
- b. The customer shall discontinue use of the customer provided inside wire or correct the violation and notify the Telephone Company in writing within 10 days after receipt of such notice that the violation has been corrected.
- c. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provisions of this tariff.

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Cancels 1st Revised Page 47

GENERAL REGULATIONS

G. RESERVED

(T)

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1st Revised Page 48  
Cancels Original Page 48

GENERAL REGULATIONS

G. RESERVED

(T)

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GENERAL REGULATIONS

G. RESERVED

(D)(T)