

GENERAL EXCHANGE TARIFF
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY LLC

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INTERCEPT SERVICES

A. TEMPORARY INTERCEPTION OF CALLS SERVICE

1. General

- a. At the request of the customer and where the facilities permit, any grade of nonresidence or residence service will be intercepted temporarily without termination of the contract. Only outward service will be provided during the period Temporary Interception of Calls Service is active.
- b. Referral of calls will be made if the customer desires. Only referrals to individual lines will be made from nonresidence lines.
- c. In view of the possibility of errors, arrangements for interception with or without referrals are made with the understanding that the customer assumes all risk in connection therewith, and that no liability attaches to the Telephone Company by reason of failure to complete any calls. For additional liability information see Section 2, paragraph B. 1.
- d. The minimum period for which Temporary Interception of Calls service is furnished is 24 hours. Each period of interception must start and end during normal working hours of the Telephone Company. A period of interception is considered to be terminated and a new period of interception established when a change is made at the customer's request.

2. Rates and Charges

The regular recurring charges for service apply during the period of interception of calls. In addition to all other charges of the Telephone Company, the following charges apply for each period of interception per number intercepted.

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>
Nonresidence	\$18.30	\$28.40 (I)	TYS
Residence	18.30	19.10 (I)	TYS

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B. BASIC INTERCEPT SERVICE

1. General

- a. Basic Intercept Service is the service in which a telephone call directed to a disconnected, changed or non-assigned telephone number is re-directed to an operator or to a recording. The intercept operator or the recording informs the calling party why the call could not be completed and, if possible gives the telephone number where the call can be completed.
- b. Basic Intercept Service is generally provided at no charge when a subscriber voluntarily or involuntarily changes their telephone number. However, where the subscriber has multiple lines that are in a hunt system, or subscribes to DID service, only the primary directory listing telephone number is provided Basic Intercept Service at no charge.
- c. Changed telephone numbers will be provided Basic Intercept Service at no charge for a period of not less than ninety days or until the issuance of a new Cincinnati Bell Telephone Area Alphabetical Directory which contains their new directory listing information, whichever comes first.
- d. If a subscriber wants to continue Basic intercept beyond the period of time stated above, the customer must subscribe to one of the billable intercept services listed in this tariff.

2. Rates and Charges

There is no charge for this service. This service is provided in order to comply to Minimum Service Standards.

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C. EXTENDED BASIC INTERCEPT SERVICE

1. General

- a. Extended Basic Intercept service allows a nonresidence service customer to extend the length of time that their telephone number is provided Basic Intercept beyond the period in which Basic Intercept is normally provided and/or to purchase intercept on numbers other than the directory listed telephone number.
- b. Extended Basic Intercept will be provided until the customer calls to have it removed or for a maximum of 360 days.

2. Rates and Charges

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>
Nonresidence, per number	\$15.00 (I)	\$ 9.61	A1WPX

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D. CUSTOMIZED MESSAGE INTERCEPT SERVICE

1. General

- a. This service allows nonresidence and residence customers to record their own intercept message in order to inform callers of their change of telephone number.
- b. The customized intercept message will be limited to a maximum of 35 seconds. The intercepted call will be terminated at that point.
- c. The customer subscribing to Customized Message Intercept Service will be given a telephone number to call to set up the message. Once the message is recorded the customer may change their intercept message as often as they wish.
- d. Customized Message Intercept Service will be provided until the customer places an order to have it removed or for a maximum of 360 days for nonresidence customers or 90 days for residence customers when associated with disconnected service.
- e. This service may be associated only with a disconnected nonresidence or residence service telephone line.

2. Rates and Charges

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>
Nonresidence, per number	\$ 15.00	\$ 15.38 (I)	PMA
Residence, per number	---	\$ 8.15.(I)	PMA

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E. CUSTOMIZED MESSAGE WITH COMPLETION

1. General

- a. This service allows nonresidence service customers to record their own intercept message and have calls forwarded to a new telephone number.
- b. The customized intercept message will be limited to a maximum of 35 seconds. The message portion of the intercepted call will be terminated at that point.
- c. The customer will be given a telephone number to call to set up the message. Once the message is recorded the customer may change their intercept message as often as they wish.
- d. Customized Message With Completion Service may be provided until the customer places an order to have it removed or for a maximum of 360 days when associated with disconnected service.
- e. The call will be connected to the new number automatically after the personalized intercept message is played. The caller does not have to dial the new number. There is no time limit on the length of the call once it has been connected to the new telephone number.
- f. Customized Message with Completion does not provide for completion of calls to Calling Party Pays Cellular, Local Area Service (LAS) line types or to toll numbers. Calls may be completed to 1-800 type numbers.
- g. This service may be associated only with a disconnected nonresidence service telephone line.

2. Rates and Charges

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>
Nonresidence, per number	\$ 15.00	\$ 23.06 (I)	C192X

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F. SPLIT INTERCEPT WITH CUSTOMIZED MESSAGE

1. General

- a. This service allows nonresidence service customers with multiple parties on one line who are separating to intercept calls to that telephone number, provide two or more names and telephone numbers, and to record their own intercept message to provide the caller, information on how to reach the parties.
- b. The customized intercept message will be limited to a maximum of 35 seconds. The message portion of the intercepted call will be terminated at that point.
- c. The customer will be given a telephone number to call to set up the message. Once the message is recorded customers may change their intercept message as often as they wish.
- d. If the customer does not call and record their own intercept message, the Telephone Company will provide a default intercept message that will provide limited listings information.
- e. Split Intercept with Customized Message Service may be provided until the customer places an order to have it removed or for a maximum of 360 days when associated with disconnected service.
- f. This service may be associated only with a disconnected nonresidence service telephone line.

2. Rates and Charges

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>
Nonresidence, per number	\$ 15.00	\$ 15.38 (I)	S1W

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G. NON-DIRECTORY NUMBER INTERCEPT SERVICE

1. General

- a. This service allows nonresidence service customers who receive calls on telephone numbers that are not entitled to free basic intercept service i.e. non directory Centrex numbers, non directory DID numbers and additional numbers in multi-line (hunt groups) to purchase basic intercept (as described in this Section of the tariff).
- b. Non-directory number intercept will only be provided in association with service that is either changing telephone numbers or moving to a new address (C and T/F order types).
- c. Once ordered, Non-Directory Number Intercept service may be provided until the customer places an order to have it removed or for a maximum of 360 days when associated with associated with disconnected telephone service.

2. Rates and Charges

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>
Per number	\$ 15.00 (I)	\$ 9.61	A1WCX