

GENERAL EXCHANGE TARIFF  
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 48  
3rd Revised Page 1  
Cancels 2nd Revised Page 1

CUSTOM CALLING PLUS SERVICES

A. GENERAL

1. Custom Calling PLUS Services as provided for in this section are a group of telecommunications services consisting of the optional services described in paragraph B. following.
2. Custom Calling PLUS Services are available to customers subscribing to residence and nonresidence access lines.
3. Custom Calling PLUS Services are not generally available on access lines for public, semi-public or COCOT, trunks, Centrex Services, or ESSX-1 service. However, where it is technically feasible, Per Call Number Privacy and Per Line Number Privacy will be provided. Per Line Number Privacy will be available on a subscription basis at the rates listed in Section 48 paragraph C. of this tariff. There will not be a charge for Per Call Number Privacy. Custom Calling PLUS Services will be available to ISDN Basic Exchange Service customers where technically feasible. (D)
4. In any type of hunt group arrangement, each line to be equipped with Custom Calling PLUS Services must be assigned a telephone number. The services must be ordered and billed on each line.
5. Custom Calling PLUS Services will be available to customers having technically compatible services and customer premises equipment (CPE). The Company is not responsible for the compatibility of products and services of CPE vendors.
6. Custom Calling PLUS Services are offered from central offices where the Telephone Company has arranged the equipment for Custom Calling PLUS Services and is furnished subject to the availability of facilities.
7. Custom Calling PLUS Services cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices, and routed over appropriately equipped facilities for calls between such equipped central offices.
8. When a service cannot be functional due to the limitations in paragraph A. 7. above, notification will be given that the call is outside of the call area.
9. Custom Calling PLUS Services can be provided on a stand alone basis or may be enhanced by use with Custom Calling Services as listed in Section 28 of this tariff.

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CUSTOM CALLING PLUS SERVICES

A. GENERAL (Continued)

10. Custom Calling PLUS Services are generally offered on a subscription basis. However, where facilities permit and at the option of the Telephone Company certain services may be provided on a pay-per-use basis. Per Call Number Privacy will be provided to all eligible customers without a charge and Per Line Number Privacy will be provided when requested by the customer at a monthly charge. The customer must specify each line to be equipped with the specific Custom Calling PLUS Services desired. (N)  
| (N)
11. Custom Calling PLUS Services use blocks of memory in the central office called memory slots. The incoming memory slot stores information about the last incoming call received by the customer. The outgoing memory slot stores information about the last outgoing call made by the customer.
12. The provision of Custom Calling PLUS Services by the Telephone Company is subject to the availability of facilities and the requirements of the local network. In no event will the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Telephone Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees, or agents. The Telephone Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Telephone Company facilities and equipment nor on equipment provided by the customer. For additional liability information reference Section 2, paragraph B.
13. The Custom Calling PLUS Services customer will be liable for, and will indemnify, protect, defend and save harmless the Telephone Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith including but not limited to, any loss, damage, expense or liability resulting from any claim of libel or slander. For additional liability information reference Section 2, paragraph B.
14. Custom Calling PLUS Services (such as Caller ID) which have the potential for disclosure of the calling party's number (CPN) will only be provided where:
  - a. The Company makes available Per Call Number Privacy to all eligible customers at no charge.

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CUSTOM CALLING PLUS SERVICES

A. GENERAL (Continued)

14. Custom Calling PLUS Services (such as Caller ID) which have the potential for disclosure of the calling party's number (CPN) will only be provided where: (Continued)
  - b. The Company makes available Per Line Number Privacy on a subscription basis to all eligible customers.
  - c. The Company makes available Per Line Number Privacy for non-published service customers at no monthly charge. Per Line Number Privacy will be provided to non-published service customers only when requested. Customers subscribing to non-published service will be advised by Telephone Company personnel of the availability of Per Line Number Privacy. Non-published service customers entitled to Per Line Number Privacy at no charge include only those subscribing to non-published service as described in Section 6, paragraph D.3.a. of the General Exchange Tariff, PSCK NO. 3.
15. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of their telephone number, the Telephone Company will investigate the complaints and terminate the number privacy service where appropriate.
16. Customers subscribing to Custom Calling PLUS services are provided with a thirty (30) day Customer Satisfaction Guarantee. The 30-day Customer Satisfaction Guarantee will provide the customer up to a 30 day credit for the monthly charge associated with the service, if they are not satisfied with the service. The credit will be provided only for the time the customer has the service, up to a maximum of 30 days. To receive the credit the customer must notify the Telephone Company of their dissatisfaction with the service and place an order to discontinue the service within 30 days of the time the service was installed. The customer will also be credited for the nonrecurring charge associated with the service if one was charged.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS

1. Repeat Dialing

Repeat Dialing automatically redials the last outgoing number after the customer activates the service by dialing a special code. Repeat Dialing is a way of keeping track of a busy line and performing call set-up when both the originating and terminating lines become idle. The customer must dial a special code before placing another outgoing call to activate the service.

If the called line is idle, the call completes immediately and the Repeat Dialing request is complete irrespective of whether or not the called party answers. If the called line is busy, the customer is notified when the Repeat Dialing service has been activated. The Repeat Dialing request is queued and placed on the customer's list of queued Repeat Dialing requests in the central office. The called line is then monitored until one of the following occurs:

The called line becomes idle. When this occurs, the customer's line is checked and if it also is idle, the customer is given a special ringback. Upon answering the ringback, call set-up is attempted.

The central office equipment deactivates the Repeat Dialing request upon unanswered ringback, or the thirty (30) minute time limit for queuing is reached and the request times out.

A deactivation code is dialed which removes all current Repeat Dialing activations.

When the Repeat Dialing service is active, both the calling and called party may originate and receive calls without affecting the Repeat Dialing service status.

This service can also be used to recall a called party after the conversation has been terminated.

Customers may utilize Repeat Dialing on a subscription basis or on a pay-per-use a basis. Customers obtaining the service on a subscription basis order the service in advance and the feature is always activated for their use. These customers incur a monthly charge and receive unlimited use of the Repeat Dialing feature. Customers who obtain the service on a pay-per-use basis order Repeat Dialing in advance and then activate the Repeat Dialing feature by dialing an activation code each time they want to utilize Repeat Dialing. These customer incur a specific charge for each activation (usage) of the Repeat dialing feature, but no monthly charge. The pay-per-use option is only available where facilities permit and at the option of the Telephone Company.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

2. Priority Call

Priority Call provides a unique ringing pattern to the subscribing customer for up to six (6) predetermined telephone numbers.

The customer creates a screening list of up to six (6) telephone numbers and places them in the network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with the call on the Priority Call list. In this case, the number is copied automatically from the customer's incoming memory slot. The customer must dial a special code to activate or to deactivate the Priority Call service. When the service is activated and a call is received from one of the predetermined telephone numbers, the customer is alerted with a unique ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting (see Section 28 of this tariff) and a call is received from a telephone number on the Priority Call screening list while the line is in use, the Call Waiting tone will also be unique.

When a telephone number on the Priority Call screening list also appears on the Priority Forward list, the Priority Forward service will take precedence and the call will be forwarded. Likewise if the same number is on the Call Block list, the Call Block service will take precedence and the call will be blocked.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

3. Priority Forward

Priority Forward allows the customer to transfer up to six (6) selected telephone numbers to one other number. A screening list of up to six (6) numbers is created by the customer and placed in the network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with the call on the Priority Forward list. In this case the number is copied automatically from the customer's incoming memory slot. The customer must dial a special code to activate or to deactivate the Priority Forward service. When the service is activated, calls are forwarded to the designated telephone number only if the calling number can be obtained and is found to match a number on the screening list.

The Priority Forward customer is responsible for any applicable local or toll usage charges.

When a telephone number on the Priority Forward screening list also appears on the Call Block list, the Call Block service takes precedence and the call will be blocked. When a telephone number is on the Priority Forward screening list and also appears on the Priority Call list, the Priority Forward service will take precedence and the call will be forwarded.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

4. Call Block

Call Block provides the customer with a way to block calls from certain telephone numbers, which may or may not be known to the customers.

The customer can create a screening list of up to six (6) telephone numbers and place them in the network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with the call on the Call Block list. In this case the number is copied automatically from the customer's incoming memory slot. Once the service is activated by dialing a special code, a calling party's number, if available, is checked against the customer's Call Block list on every incoming call. The following are the possible outcomes of the check and the terminating treatment associated with each:

If the incoming number matches one of the numbers on the list, the customer is not alerted by the call and the call terminates to an announcement.

If the incoming number does not match one of the numbers on the list or is unavailable, the call terminates to the customer's line.

When a telephone number on the Call Block screening list also appears on the Priority Forward and/or Priority Call list, the Call Block service will take precedence and the call will be blocked.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

5. Call Return

Call Return enables a customer to return the last incoming call received, whether or not it was answered. In order to activate the service the customer must dial a special code before another incoming call or a Call Waiting indication (See Section 28 of this tariff) is received. After dialing the code to activate Call Return, the customer will receive (where technically possible) a message indicating the telephone number (unless the telephone number is marked as private), the date and the time of the last incoming call. The customer may return the call by pressing "1", or the customer may choose not to return the call and hang up. The Call Return service is considered activated at the time the customer dials the activation code regardless of whether the customer presses "1" to return the call.

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If the called line is idle, the call completes immediately and the Call Return request is complete irrespective of whether or not the called party answers. If the called line is busy, the customer is notified when the Call Return service has been activated. The Call Return request is queued and placed on the customer's list of queued Call Return requests in the central office. The called line is then monitored until one of the following occurs:

The called line becomes idle. When this occurs, the customer's line is checked and if it also is idle, the customer is given a special ringback. Upon answering the ringback, call set-up is attempted.

The central office equipment deactivates the Call Return request upon unanswered ringback, or the thirty (30) minute time limit queuing is reached and the request times out.

A deactivation code is dialed which removes all current Call Return activations.

Note: Certain material formerly appearing on this page now appears on Original Page 8.1 of this Section.

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President, Cincinnati, Ohio

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Cancels Original Page 8.1

CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

5. Call Return (Continued)

When Call Return is active, both the calling and called party may originate and receive calls without affecting the Call Return service status.

The Call Return customer is responsible for any applicable local or toll usage charges.

This service cannot be activated for all telephone numbers. Telephone number with 700, 800 or 900 prefixes cannot be activated. Customers may utilize Call Return on a subscription basis or on a pay-per-use basis. Customers obtaining the service on a subscription basis order the service in advance and the feature is always activated for their use. These customers incur a monthly charge and receive unlimited use of the Call Return feature. Customers who obtain the service on a pay-per-use basis order Call Return in advance and then activate the Call Return feature by dialing an activation code each time they want to utilize Call Return. These customers incur a specific charge for each activation (usage) of the Call Return feature but no monthly charge. The pay-per-use option is only available where facilities permit and at the option of the Telephone Company.

Call Return also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the Call Return customer's line (e.g., off hook or idle).

Subsequent to the establishment of Call Return, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

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Note: Certain material now appearing on this page formerly appeared on 1st Revised Page 8 of this Section.

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President, Cincinnati, Ohio

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

6. Caller ID

The Caller ID service allows a customer to view the telephone number of the calling party on an incoming telephone call. The telephone number of the incoming call is disclosed on a customer-provided display device.

When the display device is turned on, the telephone number of every incoming call is disclosed, subject to the limitations in paragraphs A.6. and A.7. above. The number is sent from the calling party's serving central office to the customer during the first silent interval in the ringing cycle. If the customer's line is busy, and another incoming call attempt is made, the telephone number of that calling party will not be disclosed even if the called customer has Call Waiting. The customer has the option of turning off the display device to suspend the display of incoming calling numbers.

If the telephone number of the incoming call is on the customer's Priority Forward screening list, the call will be forwarded and the number will not be displayed by the customer-provided display device. Likewise, if the telephone number is on the Call Block screening list, the call will be blocked and the number will not be displayed by the customer-provided display device.

Callers placing calls to customers subscribing to Caller ID, subject to the provisions in paragraphs A.6. and A.7. above, have the ability to prevent their telephone number from being disclosed to the called party on a per call basis by utilizing Per Call Number Privacy (See Section 48, paragraph B.7 following). The prevention of the disclosure of their telephone number is accomplished by dialing a special code before dialing the telephone number. The special code must be dialed prior to every call made where the calling party does not want the telephone number disclosed. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

6. Caller ID (Continued)

Callers placing calls to customers subscribing to Caller ID may also prevent the disclosure of their telephone number on a per line basis by subscribing to Per Line Number Privacy (See Section 48, paragraph B.8 following). This service will prevent the displaying of the calling party's number on all calls originating on that line. A privacy indication will appear instead of the calling party's telephone number on all calls.

Caller ID includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the Caller ID customer's line (e.g., off hook or idle).

Subsequent to the establishment of Caller ID, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

7. Per Call Number Privacy

Per Call Number Privacy enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Telemarketers are prohibited from blocking the disclosure of their telephone number. Upon receiving complaints that a telemarketer is blocking the disclosure of their telephone number, the Telephone Company will investigate the complaints and terminate the number privacy service where appropriate.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

8. Per Line Number Privacy

Per Line Number Privacy prevents the disclosure of the subscriber's telephone number to the called party. Per Line Number Privacy is applicable on all outgoing calls placed from the subscriber's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Per Line Number Privacy will be provided at a monthly charge on an optional subscription basis to all subscribers at rates in paragraphs C.1.h. and C.3.h., following.

Per Line Number Privacy will be provided upon request at no charge to non-published service customers who subscribe to non-published service as described in Section 6, Paragraph D.3.a. of the General Exchange Tariff, PSCK NO. 3. Customers subscribing to non-published service will be advised by Telephone Company personnel of the availability of Per Line Number Privacy.

Per Line Number Privacy is available upon request at no charge to the following entities for lines at their agency location upon certification of need based upon health and safety concerns:

- a. Federal, state, and local government law enforcement agencies.
- b. Established domestic intervention agency shelters.

To obtain Per Line Number Privacy at no charge the government law enforcement agency or domestic intervention agency shelter must send a letter on their official letterhead stating the need based on health and safety concerns to the Telephone Company. The letter must be signed by the head of the agency.

Telemarketers are prohibited from blocking the disclosure of their telephone numbers. Upon receiving complaints that a telemarketer is blocking the disclosure of their telephone number, the Telephone Company will investigate the complaints and terminate the number privacy service where appropriate.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

9. Call Tracing

Call Tracing allows customers to automatically trace the last incoming call by dialing a special code. The call details are provided to the Telephone Company's Annoyance Call Bureau. This service is designed to help customers deal more effectively with harassing and obscene calls.

The customer, after receiving a call that is to be traced, hangs up and invokes the Call Tracing activation procedure. The customer must activate Call Tracing before making or receiving another call after hanging up from the annoying call so that the correct number will be recorded. If the customer subscribes to Call Waiting (see Section 28 of this tariff) and the customer gets a Call Waiting signal while an annoying call is in progress the annoyance call can not be traced using this service. Successful activation of Call Tracing is confirmed by an announcement that also tells the customer how to follow up on the trace.

Upon activation by the customer, Call Tracing allows the network to automatically take the information from the incoming memory slot and send it to the Telephone Company's Annoyance Call Bureau indicating the called number, the calling number, the time the trace was activated and the time the offending call was received. The information from the trace is not made available to the customer.

Only calls from within Custom Calling PLUS Services equipped offices are traceable using Call Tracing.

By Subscribing to Call Tracing, the customer automatically authorizes the Telephone Company to disclose the identity of the source of annoying calls to law enforcement officials engaged in conducting, at customer's request or otherwise, any investigation with respect to such calls.

In consideration of the Telephone Company undertaking such investigation, the customer agrees to release, protect, indemnify and save harmless the Telephone Company, its employees and agents, from all liability, claims, demands and actions for damages, or otherwise, that may arise by reason of such investigation.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

9. Call Tracing (Continued)

Call Tracing will be billed at the tariff rates shown in paragraph C. following. The usage charge will be billed only when the attempt to trace and record the calling number is successful. The results of a successful trace will only be released outside the Telephone Company to legally constituted authorities and only upon the presentation of proper authorization (i.e. court order). The Company will not be liable for damages if, for any reason, the attempt is not successful. For additional liability information reference Section 2, paragraph B of this tariff.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

10. Calling Name

Calling Name is a service that provides for the delivery of the listed name associated with the calling party telephone number to the called party so that the name may be displayed on a customer-provided display device attached to the subscriber's line or telephone set. This service will provide up to a maximum of 15 characters for display of the calling party's directory name. (T)

The subscriber to Calling Name service will be responsible for the provision of the display device. The installation, repair, and technical capability of the device to function with Calling Name service will be the responsibility of the subscriber. The Telephone Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with network features associated with this service.

Calling Name service will deliver the calling party's name information, except when the calling party name and/or number is not provided to the network because of where the call originates or when the calling party invokes a per call or per line blocking feature which prevents the telephone number and/or name from being passed.

Calling Name is offered in appropriately equipped central offices and is available with individual nonresidence and residence lines.

Calling Name includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the Calling Name customer's line (e.g., off hook or idle). (N)

Subsequent to the establishment of Calling Name, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. (N)

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

11. Calling Name and Number

Calling Name and Number is a service that provides for the delivery of the listed name and telephone number associated with the calling party telephone number on incoming calls. This information is provided to the subscriber to Calling Name and Number service so that the information may be displayed on a customer-provided display device attached to the subscriber's line or telephone set. This service will provide up to a maximum of 15 characters for display of the calling party's directory name and 10 character for display of the calling party's directory telephone number.

The subscriber to Calling Name and Number service will be responsible for the provision of the display device. The installation, repair, and technical capability of the device to function with Calling Name and Number service will be the responsibility of the subscriber. The Telephone Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with network features associated with this service.

Calling Name and Number service will deliver the calling party's name and number information, except when the calling party name and/or number is not provided to the network because of where the call originates or when the calling party invokes a per call or per line blocking feature which prevents the telephone number and/or name from being passed.

Calling Name and Number service is offered in appropriately equipped central offices and is available with individual nonresidence and residence lines.

Calling Name and Number also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the Calling Name and Number customer's line (e.g., off hook or idle).

Subsequent to the establishment of Calling Name and Number, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

11. Anonymous Call Rejection

The Anonymous Call Rejection (ACR) service allows subscribers to the service to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the telephone number of the call originating telephone from being delivered to the called party. When ACR is activated on the subscriber's line and an incoming call marked private is received, the called party's telephone number will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the called party will not accept the call as long as the calling party's telephone number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR subscriber's line (e.g., off hook or idle). The activation and return of the announcement will not be viewed as a completed call.

ACR is available for single line residence or nonresidence service subscribers. It is not available for Multi-Line Hunt Group service customers. A service order is required to establish or to discontinue ACR. Once established, the service can be activated and deactivated at the subscriber's discretion through the use of preassigned access codes.

ACR subscribers who also subscribe to either of the following services will not be billed the monthly charge for their ACR service:

- a. Caller ID service
- b. Calling Name service
- c. Calling Name and Number service

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

12. Reveal Privacy Management Service

Reveal Privacy Management Service(Reveal)is an optional feature available to residential and nonresidential service customers that subscribe to Caller ID, Calling Name, and Calling Name and Number. Reveal intercepts incoming calls to the subscriber that would normally appear as 'private', 'unavailable', 'out of area' or 'anonymous' on the Caller ID unit and asks the caller to enter a telephone number. If the number entered has a match in the Caller ID database, this information will appear on the Caller ID unit. An asterisk will also appear to indicate that the number was provided using Reveal. If the telephone number is not in the database, the entered telephone number and an asterisk will appear on the Caller ID unit. When possible, the corresponding city and state will appear with the entered telephone number.

The asterisk displayed on the Caller ID unit indicates the telephone number displayed may not be the originating telephone number.

Reveal can be turned off and on by the subscriber when not on an active call by using \*99 and \*98 respectively.

Calls to Reveal service subscribers (when Reveal is activated) will be disconnected if the calling party does not enter a telephone number when prompted by the Reveal service announcement.

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CUSTOM CALLING PLUS SERVICES

B. SERVICE DESCRIPTIONS (Continued)

13. Quiet Time Service

Quiet Time is an optional feature available to residential customers. It allows subscribers to block incoming calls from ringing their telephone line during time periods specified by the subscribers. Subscribers have the option to either set a daily schedule for the Quiet Time service to be active to block incoming calls on their line through a telephone user interface (TUI) or to use specific star codes to activate/deactivate Quiet Time on an as-needed basis.

Subscribers have the option to allow callers to ring through when Quiet Time is active. Callers can ring through by entering a subscriber-specific password after the call has been connected or by calling from a telephone number in a subscriber-set priority list.

During service set up, subscribers may choose one of the following announcement options for call treatment if the caller does not initially ring through:

- 1) Connection to Call Forward Don't Answer (Applicable for Call Forwarding Don't Answer subscribers only) - if the subscriber has messaging service, the caller may stay on the line and leave a message.
- 2) Generic Announcement - Callers hear a generic announcement indicating the customer is not available.
- 3) Emergency Breakthrough - callers hear a generic announcement indicating the customer is not available and have the option to key in code to connect the call in emergency situations.

Through the TUI, the subscriber can:

Change the password that gives the subscriber access to the TUI.

Create/edit/delete the Quiet Time schedule.

Activate or deactivate the Quiet Time schedule.

Choose the announcement option.

Create/edit/delete caller breakthrough password.

Create/edit/delete priority breakthrough caller telephone number list.

Deactivate/activate Quiet Time service on either all of the Distinctive Ring numbers or none of the Distinctive Ring numbers on the line. (Only applicable for Quiet Time Subscribers who also subscribe to Distinctive Ring).

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CUSTOM CALLING PLUS SERVICES

C. RATES AND CHARGES

The following monthly rates and nonrecurring charges apply to Custom Calling PLUS Services and are in addition to the rates and charges applicable to any associated service, equipment, and facilities.

1. Recurring Charges

<u>Custom Calling PLUS Services</u>	<u>Monthly Rate per Line Equipped</u>		<u>Usage Charge</u>		<u>USOC</u>
	<u>Residence</u>	<u>Non-Residence</u>	<u>Residence</u>	<u>Non-Residence</u>	
a. Repeat Dialing					
Subscription	\$ 5.00	\$ 7.50 (I)			NSS
Pay-per-use (Note 2)	N/A	N/A	\$ 1.25 (I)	\$ 1.25 (I)	NX9
b. Priority Call	5.00	4.00			NSK
c. Priority Forward	5.00	4.00			NCE
d. Call Block	5.00	7.50 (I)			NSY
e. Call Return (includes ACR)					
Subscription	5.00	7.50 (I)			NSQ
Pay-per-use (Note 2)	N/A	N/A	1.25 (I)	1.25 (I)	NX8
f. Caller ID (Includes ACR)	7.00	8.00			NSD
g. Per Call Number Privacy	N/C	N/C			(Note 1)
h. Per Line Number Privacy	1.00	1.00			NBJ

Per Line Number Privacy is available upon request at no charge to the following entities:

a. Federal, state and local government law enforcement agencies	N/A	1.00**			NBJ
b. Established domestic intervention agency shelters	N/A	1.00**			NBJ
c. Non-published service subscribers	N/C	N/C			NBA

\*\* Charges waived upon certification.

Note 1: Provided automatically to each line in a central office equipped for Custom Calling PLUS Services. No USOC required.

Note 2: Usage charge applies on a pay-per-use basis. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING PLUS SERVICES

C. RATES AND CHARGES (Continued)

The following monthly rates and nonrecurring charges apply to Custom Calling PLUS Services and are in addition to the rates and charges applicable to any associated service, equipment, and facilities. (Continued)

1. Recurring Charges (Continued)

<u>Custom Calling PLUS Services</u>	<u>Monthly Rate per Line Equipped</u>		<u>Usage Charge</u>	<u>USOC</u>
	<u>Residence</u>	<u>Non- Residence</u>		
i. Call Tracing	N/A	N/A	\$ 1.50 *	NST
j. Calling Name (includes ACR)	\$ 8.00	\$ 11.50 (I)		NMP
k. Calling Name and Number (includes ACR)	8.00	11.50 (I)		NNK
l. Anonymous Call Rejection (ACR)	5.00	6.00		NKB
m. Reveal Privacy Management	5.00	7.50 (I)		RVL
n. Quiet Time	5.00	N/A		D7T

\* The usage charge applies only when the attempt to trace and record the calling party number is successful.

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CUSTOM CALLING PLUS SERVICES

C. RATES AND CHARGES (Continued)

The following monthly rates and nonrecurring charges apply to Custom Calling PLUS Services and are in addition to the rates and charges applicable to any associated service, equipment, and facilities. (Continued)

2. Discounts

(D)

|

(D)

(N)

|

The Call Manager package (Section 50) is grandfathered as of August 4, 2001. Call Manager customers who subscribed to any Custom Calling or Custom Calling Plus services prior to August 4, 2001 will continue to receive the discounted \$2.00 rate for those services as described in the following paragraph. Call Manager customers who subscribe to additional Custom Calling or Custom Calling Plus services after August 4, 2001 will be required to pay the tariffed rates for the newly added services.

(N)

Subscribers to the Call Manager package (See Section 50) may purchase any Custom Calling or Custom Calling PLUS service that is not part of Call Manager and that is priced at \$3.00 per month for \$2.00 per month.

(D)

(D)

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CUSTOM CALLING PLUS SERVICES

C. RATES AND CHARGES (Continued)

The following monthly rates and nonrecurring charges apply to Custom Calling PLUS Services and are in addition to the rates and charges applicable to any associated service, equipment, and facilities. (Continued)

3. Nonrecurring Charges

A nonrecurring charge applies to establish or change to new and/or additional Custom Calling PLUS Services, except when the change results only in the removal of one or more Custom Calling PLUS Service.

<u>Custom Calling PLUS Services</u>	<u>Nonrecurring Charge Each Line Equipped</u>	
	<u>Residence</u>	<u>Non-Residence</u>
a. Repeat Dialing		
Subscription	\$ 8.50	\$ 15.00 (I)
Pay-per-use	Not Applicable	Not Applicable
b. Priority Call	8.50	15.00 (I)
c. Priority Forward	8.50	15.00 (I)
d. Call Block	8.50	15.00 (I)
e. Call Return (includes ACR)		
Subscription	8.50	15.00 (I)
Pay-per-use	Not Applicable	Not Applicable
f. Caller ID (includes ACR)	8.50	8.50
g. Per Call Number Privacy	None	None

Note 1: The nonrecurring charge per line equipped does not apply to services provided on a pay-per-use basis.

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CUSTOM CALLING PLUS SERVICES

C. RATES AND CHARGES (Continued)

The following monthly rates and nonrecurring charges apply to Custom Calling PLUS Services and are in addition to the rates and charges applicable to any associated service, equipment, and facilities. (Continued)

3. Nonrecurring Charges (Continued)

Custom Calling PLUS Services (Note 1 and Note 2)	Nonrecurring Charge Each Line Equipped	
	<u>Residence</u>	<u>Non-Residence</u>
h. Per Line Number Privacy		
Per Line Number Privacy is available upon request at no charge to the following entities:		
a. Federal, state and local government law enforcement agencies	None	None
b. Established domestic intervention agency shelters	None	None
c. Non-published service subscribers	None	None
i. Call Tracing	\$ 6.50	\$ 6.50
j. Calling Name (includes ACR)	8.50	15.00 (I)
k. Calling Name and Number (includes ACR)	8.50	15.00 (I)
l. Anonymous Call Rejection (ACR)	8.50	15.00 (I)
m. Reveal Privacy Management	8.50	15.00 (I)
n. Quiet Time	8.50	N/A

Note 1: Customers ordering a combination of Custom Calling Services, as described in Section 28 of this tariff and Custom Calling PLUS Services on the same line, as described in this Section of the tariff, on the same line, at the same time and at the same address will be billed only one nonrecurring charge.

Note 2: Residential Customers only ordering one or more of the following Custom Calling PLUS Service features - Call Tracing and/or Per Line Number Privacy as described in Section 48 of this tariff, on the same line, at the same time and at the same address will be billed one nonrecurring charge.