

GENERAL EXCHANGE TARIFF  
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 56  
6th Revised Page 1  
Cancels 5th Revised Page 1

COMPLETE CONNECTIONS SERVICE

I. RESIDENCE

A. General

1. Complete Connection Services are residential service packages that provide a Flat Rate Residence Individual Line as described in the Company's Exchange Rate Tariff (ERT) PSCK No. 2 in combination with a custom selected set of optional features. Measured Rate Service is not provided with Complete Connection Services. Complete Connection Services provide unlimited use of services/features as specified below. Subscriber may select any or all the services/features, where available. Customer must specify which services they want included at the time that they place their order. The following is a list of services included in the residential Complete Connection Packages. (T)
- a. Complete Connections (T)
  1. Calling Name and Number (GET, Section 48)
  2. Call Waiting/Call Waiting Deluxe (GET, Section 28)
  3. Call Block (GET, Section 48)
  4. Call Forwarding Variable (GET, Section 28)
  5. Call Forwarding Don't Answer (GET, Section 28)
  6. Call Forwarding Busy Line (GET, Section 28)
  7. Speed Calling 8 Number Capacity (GET, Section 28)
  8. Speed Calling 30 Number Capacity (GET, Section 28)
  9. Call Return (GET, Section 48)
  10. Distinctive Ringing (GET, Section 28)
  11. Three Way Calling (GET, Section 28)
  12. Priority Call (GET, Section 48)
  13. Anonymous Call Rejection (GET, Section 48)
  14. Repeat Dialing (GET, Section 48)
  15. Priority Forwarding (GET, Section 48)
  16. Message Waiting Indicator (GET, Section 28)
  17. Voice Mail Support Package (GET, Section 28)
  18. Reveal Privacy Management Service (GET, Section 48)
  19. Talking Call Waiting (GET, Section 28)
  20. Anywhere Call Forwarding (GET, Section 28)
  21. Quiet Time (GET, Section 48) (T)

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A General (Continued)

1. Complete Connection Services are ... (Continued)

b. Complete Connection – Home Phone Pak with Long Distance Service (Note)

**This bundle is grandfathered effective August 1, 2005.**

(C)

- 1 Calling Name and Number (GET, Section 35)
- 2 Call Waiting/Call Waiting Deluxe (GET, Section 25)
- 3 Call Block (GET, Section 35)
- 4 Call Forwarding Variable (GET, Section 25)
- 5 Call Forwarding Don't Answer (GET, Section 25)
- 6 Call Forwarding Busy Line (GET, Section 25)
- 7 Speed Calling 8 Number Capacity (G3ET, Section 25)
- 8 Call Return (GET, Section 35)
- 9 Distinctive Ringing (GET, Section 25)
- 10 Three Way Calling (GET, Section 25)
- 11 Anonymous Call Rejection (GET, Section 35)
- 12 Repeat Dialing (GET, Section 35)
- 13 Message Waiting Indicator (GET, Section 25)
- 14 Voice Mail Support Package (GET, Section 25)
- 15 Reveal Privacy Management Service (GET, Section 35)
- 16 Talking Call Waiting (GET, Section 25)
- 17 Anywhere Call Forwarding (GET, Section 25)
18. Cincinnati Bell Any Distance Inc. intrastate and interstate 100-minute long distance plan (Tariffed in the Cincinnati Bell Any Distance Inc. Tariff PSCK No. 1)

(T)

(M)

(M)

Note: The Home Phone Pak (without a long distance plan) is grandfathered as of May 2, 2004.

Some material previously located on this page is now in Section 56, Page 2.

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D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohio

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A General (Continued)

1. Complete Connection Services are ... (Continued)

c. Complete Connection – Home Phone Pak 2

**(Grandfathered effective August 4, 2009 – both options)**

**(C)**

1. Option 1 – Home Phone Pak 2 with Unlimited Long Distance Service

This option includes:

- a. Any or all of the following 17 optional Home Phone Pak 2 features (Paragraph I.A.c.3 following)
- b. Unlimited monthly Cincinnati Bell Any Distance usage (tariffed in the Cincinnati Bell Any Distance Inc. Resale Interexchange Tariff PSC No. 1).

2. Option 2 – Home Phone Pak 2 with 100 Minutes Long Distance Service

This option includes:

- a. Any or all of the following 17 optional Home Phone Pak 2 features (Paragraph I.A.c.3 following)
- b. 100 minutes of monthly Cincinnati Bell Any Distance usage (tariffed in the Cincinnati Bell Any Distance Inc. Resale Interexchange Tariff PSC No. 1).

3. 17 Optional Home Phone Pak 2 Features

- a. Calling Name and Number (GET, Section 48)
- b. Call Waiting/Call Waiting Deluxe (GET, Section 28)
- c. Call Block (GET, Section 48)
- d. Call Forwarding Variable (GET, Section 28)
- e. Call Forwarding Don't Answer (GET, Section 28)
- f. Call Forwarding Busy Line (GET, Section 28)
- g. Speed Calling 8 Number Capacity (GET, Section 28)
- h. Call Return (GET, Section 48)
- i. Distinctive Ringing (GET, Section 28)
- j. Three Way Calling (GET, Section 28)
- k. Anonymous Call Rejection (GET, Section 48)
- l. Repeat Dialing (GET, Section 48)
- m. Message Waiting Indicator (GET, Section 28)
- n. Voice Mail Support Package (GET, Section 28)
- o. Reveal Privacy Management Service (GET, Section 48)
- p. Anywhere Call Forwarding (GET, Section 28)
- q. Priority Call (GET, Section 48)

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A. General (Continued)

1. Complete Connection Service (Continued)

d. HomePak Lite with Long Distance Service

(N)

This option includes:

- a. Calling Name and Number (GET, Section 48)
- b. Call Waiting/Call Waiting Deluxe (GET, Section 28)
- c. Call Forwarding Don't Answer (GET, Section 28)
- d. Call Forwarding Busy Line (GET, Section 28)
- e. Voice Mail Support Package (GET, Section 28)
- f. Reveal Privacy Management Service (GET, Section 48)
- g. 30 minutes of monthly Cincinnati Bell Any Distance usage (tariffed in the Cincinnati Bell Any Distance Inc. Resale Interexchange Tariff PUCO No. 1).

(N)

e. Complete Connections with Unlimited Long Distance Service

(T)

This option includes:

- 1. Any or all of the 21 optional Complete Connections features list under Paragraph I.A.1.a.
- 2. Unlimited monthly Cincinnati Bell Any Distance usage (tariffed in the Cincinnati Bell Any Distance Inc. Resale Interexchange Tariff PSC No. 1).

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A General (Continued)

1. Complete Connection Services are (Continued)

g. Home Pak Advantage

This bundle includes:

1. Anonymous Call Rejection
2. Anywhere Call Forwarding
3. Call Block
4. Call Forwarding Busy Line
5. Call Forwarding Don't Answer
6. Call Forwarding Variable
7. Call Return
8. Call Waiting
9. Call Waiting Deluxe
10. Calling Name and Number
11. Distinctive Ringing (MDNL)
12. Message Waiting Indicator
13. Priority Call
14. Repeat Dialing
15. Reveal Privacy Management Service
16. Three Way Calling
17. Voice Mail Support Package
18. Unlimited interstate and intrastate long distance plan (tariffed in the Cincinnati Bell Any Distance Inc. Resale Interexchange Tariff PUCO No. 1).

(N)

(N)

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A. General (Continued)

2. The Local Service Areas for Complete Connection Services are the same as the Local Service Areas defined in Section 3 of the Company's ERT. All rules, regulations and limitations for the optional features specified in the noted tariff sections, also apply to Complete Connection Services. (C)
3. Services/features that are selected by a subscriber to be included in the Complete Connections packages are not eligible for any additional discounts or credits. In particular, discounts and/or credits included in any separate package pricing for Custom Calling or Custom Calling Plus Services do not apply to services selected for Complete Connections.
4. An existing Flat Rate Individual Line residential service subscriber who converts to a Complete Connection Service will pay a nonrecurring charge of \$6.50 per line to convert the service. The nonrecurring charge of \$27.50 to establish an access line as described in the Company's ERT, Section 2, will apply along with the nonrecurring charge of \$6.50 per line when establishing Complete Connections Service as new service or when moving service to a different address.
5. Complete Connections subscribers are not eligible for special promotions which include the individual features included in the Complete Connection Packages unless specifically noted for inclusion.
6. Customers subscribing to either of the Complete Connection Services may change features at anytime without incurring a charge for making such change once Complete Connections has been established. However, customers changing their telephone numbers (except for Distinctive Ringing) and/or moving to different addresses will be billed the nonrecurring charges associated with such changes as noted in Section 2 of the ERT.
7. All charges (such as End User Common Line, E-911 Service, taxes and other surcharges) normally associated with Flat Rate Access Line service will be billed in addition to Complete Connections Service charges.
8. Complete Connections Service will not be provided as a Lifeline Service.

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A. General (Continued)

- 9. Customers subscribing to Complete Connection Services are provided with a thirty (30)-day Customer Satisfaction Guarantee. This guarantee will provide dissatisfied customers up to a 30-day credit for the monthly charge associated with the service less the appropriate monthly access line charge. The credit will be pro-rated based on the time the customer has the service, up to a maximum of 30 days. To receive the credit, the customer must notify the Telephone Company of their dissatisfaction with the service and place an order to discontinue the service within 30 days of the time that the service was installed. Customers will also be credited for the nonrecurring charge associated with the Custom Calling and/or Custom Calling PLUS service(s), if a nonrecurring charge was incurred.
- 10. There is a limit of one Second Line to the Complete Connection Packages per account.
- 11. Complete Connections Features Add-on only applies to the Second Line to Complete Connection Packages.

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line.)

	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>	
Complete Connections Package (One residential access line with Complete Connections)	\$ 37.95 (I)	\$ 37.95 (I)	\$ 37.95 (I)	\$47.00 (I)	NLUYU NLUYV	(C)
						(D)
						(D)

Note: The nonrecurring charge above consists of \$25.70 charges to establish a residential service line and \$6.50 to establish the Complete Connections Service. Customers with existing service who convert to Complete Connections will be billed a nonrecurring charge of \$6.50 to change the services in the Complete Connection package once Complete Connections Service is established on a line.

(D)  
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(D)

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line.) (Continued)

	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	
Second Line to Residential Service Bundles					(T) (T)
Second Flat Rate Line with no Additional features	\$14.99 (I)	\$14.99 (I)	\$14.99 (I)	\$14.99 (I)	(T)
Bundle of additional features For Second Line	18.00	18.00	18.00	18.00	(T) (T)

<b>This offering is grandfathered effective May 2, 2004.</b>					
Complete Connections – Home Phone Pak	32.99	32.99	32.99	42.00	NLUYX NLUY Y

<b>This offering is grandfathered effective August 1, 2005.</b>					
Complete Connections – Home Phone Pak with Long Distance Service (Notes a, b & c)					
e-Bill media option	37.99	37.99	37.99	47.00	NLUYX NLUY Y
Paper bill media option (additional charge)	5.00	5.00	5.00	5.00	NOEBL
(\$5.00 of the \$37.99 and \$47.00 is for the Cincinnati Bell Any Distance Inc. intrastate and interstate 100-minute long distance plan.)					

- Notes:
- a. Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.
  - b. e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.
  - c. Long distance plans are tariffed in Cincinnati Bell Any Distance Inc.'s Resale Interexchange Tariff PSC No. 1.

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line). (Continued)

	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>	
<b>This bundle is grandfathered effective August 4, 2009 (both options)</b>						(C)
Home Phone Pak 2 with Long Distance Service (Note a)						
1. Option 1 (Note b)						
Home Phone Pak 2 with Unlimited Long Distance Service	\$ 49.99	\$ 49.99	\$ 49.99	\$ 59.00	HMPK2 HMPK4	
2. Option 2 (Note c)						
Home Phone Pak 2 with 100 Minutes Long Distance Service	42.99	42.99	42.99	52.00	HMPK2 HMPK4	
HomePak Lite with Long Distance Service (Notes a & d)	25.00	25.00	25.00	25.00	HMPKR HMPKT	(C)
Home Pak Advantage with Long Distance Service (Notes a & e)	37.00	37.00	37.00	37.00	HMPKP	(N)

- Notes:
- a. Long distance plans are tariffed in Cincinnati Bell Any Distance Inc.'s (CBAD) Resale Interexchange Tariff PSC No. 1.
  - b. \$20.00 of the \$49.99 and the \$59.00 monthly rates is for the unlimited CBAD intrastate and interstate long distance plan.
  - c. \$10.00 of the \$42.99 and \$52.00 monthly rates is for the 100 minute CBAD intrastate and interstate long distance plan.
  - d. Monthly rate includes 30 minutes of CBAD intrastate and interstate long distance service.
  - e. \$7 of the \$37.00 monthly rate is for the unlimited CBAD intrastate and interstate long distance plan. (N)  
(N)

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line). (Continued)

	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>
Complete Connections Service with Unlimited Long Distance Service (Note a & b)	\$ 42.99	\$ 42.99	\$ 42.99	\$ 52.00	

(N)  
|  
(N)

- Notes: a. Long distance plans are tariffed in Cincinnati Bell Any Distance Inc.'s (CBAD) Resale Interexchange Tariff PUCO No. 2.  
b. \$10.00 of the \$42.99 and \$52.00 monthly rates is for the unlimited CBAD intrastate and interstate long distance plan.

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D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohio

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COMPLETE CONNECTIONS SERVICE

II. BUSINESS

A. General

1. Business Complete Connection Services are nonresidential service packages that provide a flat rate, extended area service, individual line as described in the Company's Exchange Rate Tariff (ERT) PSCK NO. 2, in combination with customer selected optional features. Measured Rate Service is not provided with these packages. Business Complete Connection Packages provide unlimited use of the optional features specified below. Subscriber may select any of the features, where available. Customer must specify which features they want included at the time that they place their order. Descriptions of these features can be found in CBT's tariffs as noted below. (C)

a. Business Complete Connections

1. Calling Name and Number (GET Section 48) (T)
2. Call Waiting/Call Waiting Deluxe (GET Section 48)
3. Call Forwarding Variable (GET Section 28)
4. Call Forwarding Don't Answer (GET Section 28)
5. Call Forwarding Busy Line (GET Section 28)
6. Speed Calling 30 Number Capacity (GET Section 28)
7. Distinctive Ringing (GET Section 28)
8. Three Way Calling (GET Section 28)
9. Message Waiting Indicator (GET Section 28)
10. Voice Mail Support Package (GET Section 28)
11. Call Transfer (GET Section 28)
12. Anonymous Call Rejection (GET Section 48)
13. Repeat Dial (GET Section 28)
14. Call Return (GET Section 48)
15. Anywhere Call Forwarding (GET Section 48)
16. Call Block (GET Section 48)
17. Caller ID (GET Section 48)
18. Calling Name (GET Section 48)
19. Speed Calling 8 Number Capacity (GET Section 28) (T)

Note: Not all features may be compatible on the same line.

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COMPLETE CONNECTIONS SERVICE

II. BUSINESS (Continued)

A. General (Continued)

1. Business Complete Connection Services are ... (Continued)

b. Business Phone Pak

**This offering is grandfathered as of February 20, 2007**

1. Calling Name and Number (GET Section 48)
2. Call Waiting/Call Waiting Deluxe (GET Section 48)
3. Call Forwarding Don't Answer (GET Section 28)
4. Call Forwarding Busy Line (GET Section 28)
5. Distinctive Ringing (GET Section 28)
6. Three Way Calling (GET Section 28)
7. Message Waiting Indicator (GET Section 28)
8. Voice Mail Support Package (GET Section 28)
9. Call Transfer (GET Section 28)
10. Anonymous Call Rejection (GET Section 48)
11. Call Return (GET Section 48)
12. Anywhere Call Forwarding (GET Section 48)
13. Caller ID (GET Section 48)
14. Calling Name (GET Section 48)

(D)

(D)

2. Features associated with an individual service package are per line. Features cannot be split between lines.
3. The Local Service Areas for the Business Complete Connection Packages are the same as the Local Service Areas defined in Section 3 of the Company's ERT. All rules, regulations and limitations for the optional features specified in the noted tariff sections apply to Business Complete Connections.
4. Services/features that are selected by a subscriber to be included in the Business Complete Connection packages are not eligible for any additional discounts or credits. In particular, discounts and/or credits included in any separate package pricing for Custom Calling or Custom Calling Plus Services do not apply to services selected for Complete Connections.

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COMPLETE CONNECTIONS SERVICE

II. BUSINESS (Continued)

A. General (Continued)

5. An existing nonresidential flat rate individual line service customer who converts to Business Complete Connections Service will pay the nonrecurring charge described in Paragraph C below. When establishing Business Complete Connections Service as a new service or when moving a service to a different address the nonrecurring charge to establish an access line as described in the Company's ERT, Section 2, will also be applicable.
6. Business Complete Connections customers are not eligible for special promotions that may be applicable to the individual features included in a Business Complete Connections Package unless Business Complete Connections Service is specifically noted for inclusion.
7. Customers subscribing to Business Complete Connections Service may change features at anytime without incurring a charge for making such change once Business Complete Connections has been established. However, customers changing their telephone numbers(except for Distinctive Ringing) will be billed the nonrecurring charge as specified in the Company's ERT, Section 2.
8. All charges (such as End User Common Line, E-911 Service, taxes and other surcharges) normally associated with Flat Rate Access Line service will be billed in addition to the Business Complete Connections Service charges.

(D)

(D)

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COMPLETE CONNECTIONS SERVICE

II. BUSINESS (Continued)

B. Hunting Enhancement

1. For an additional charge, customers subscribing to two or more Business Complete Connections Packages have the option to add hunting service at the rates found in Paragraph II.C. The terms and rates for the hunting service which are found in the Exchange Rate Tariff, PSCK No. 2 and in this tariff, Section 47, will continue to apply to access lines which are not equipped with one of the Business Complete Connection Packages. (T)  
(C)  
(C)(T)  
(C)(T)
2. Each telephone line associated with this hunting arrangement must be equipped with one of the Business Complete Connection Packages. (C)  
(C)
3. The customer is required to pre-determine the telephone lines that are to be a part of the hunting arrangement. A hunting service will be placed on every telephone line in the hunting arrangement. This enables the Central Office to search in a pre-determined sequence for an available idle line in a pre-established group of lines.
4. To accommodate the provisioning of this hunting arrangement, the Call Waiting Service as outlined in paragraph II.A.1., can not be activated on the telephone lines which have been chosen by the customer to be part of the hunting arrangement, except for the last line. Also, the Voice Mail Support Service, as outlined in paragraph II.A.1., will not be activated on any of the telephone lines which are involved in the hunting arrangement.
5. The telephone lines that are part of the hunting arrangement, must be served from the same central office and furnished to the same customer.
6. Multi-line hunting and circular hunting are not available with this arrangement.
7. The hunting service, as it is associated with the Business Complete Connection Packages is only available to customers who are served out of appropriately equipped central offices. (C)

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COMPLETE CONNECTIONS SERVICE

II. BUSINESS (Continued)

C. Rates and Charges (Notes 1 & 2)

	Nonrecurring Rate	Monthly Rate	USOC
Business Complete Connections Package (per line)	\$ 10.00	\$ 69.95	C5PEX

**This offering is grandfathered as of February 20, 2007**

Business Complete Connections – Business  
Phone Pak (per line) (Notes 1 & 4)

e-Bill media option	0.00	54.95 (I)	NLUYP
Paper bill media option (additional charge)	0.00	5.00	NOEBL

Hunting Enhancement (applicable to both packages) (Note 3)	8.50	5.00	AS3HG
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Note 1: Rates include the monthly charge for a nonresidential access line.

Note 2: Rates are applicable for all Rate Bands.

Note 3: Charges will apply to every telephone line in the hunt group.